STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL054-126	A. BUILDING: _____ B. WING _____	C 06/08/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OAKWOOD FACILITY	2002 D & E SHACKLEFORD ROAD KINSTON, NC 28504

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on June 8, 2020. One complaint was substantiated (Intake #NC161929), one complaint was unsubstantiated (intake #NC00162848), A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.	V 000		
V 318	13O .0102 HCPR - 24 Hour Reporting 10A NCAC 13O .0102 INVESTIGATING AND REPORTING HEALTH CARE PERSONNEL The reporting by health care facilities to the Department of all allegations against health care personnel as defined in G.S. 131E-256 (a)(1), including injuries of unknown source, shall be done within 24 hours of the health care facility becoming aware of the allegation. The results of the health care facility's investigation shall be submitted to the Department in accordance with G.S. 131E-256(g). This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to report an allegation of abuse to the Health Care Personnel Registry (HCPR) within 24 hours of learning about the allegation. The findings are: Review on 4/30/20 of client #4's record revealed: - 14 year old male admitted 6/08/18. - Diagnoses included Disruptive Mood Dysregulation Disorder, Attention Deficit	V 318		

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V 318	Continued From page 1 Hyperactivity Disorder, Conduct Disorder, unspecified onset, Intellectual/Developmental Disorder, mild. Review on 4/30/20 of "Inquiry Form Allegation of Abuse, Neglect, or Exploitation" dated 1/10/20 revealed: - "Date and Time of Alleged Incident: 12/30/19 at approximately 1640 (4:40 pm) . . . nature of Alleged Incident: [Client #4] stated on 1/6/20 that on the date of 12/30/19 around 1640 (4:40 pm) he was in behaviors and that he was bitten on the right arm by [former staff #1]. He said he verbalized this to his staff . . . on that same day. On the date of 1/8/20; [client #4] stated to the investigating social worker that [former staff #2] is the staff that bit him, not [former staff #1] . . . Date and Time of Provider (investigator) became aware of allegation: 01/6/20 @ (at) 1415 (2:15 pm) . . . Date and time that allegation was reported to the Program Director: 01/06/20 @ 1500 (3:00 pm) . . . Date and Time of DSS CPS (Department of Social Services Child Protective Services) Report: 01/07/20 @ 12:10 (12:10 pm) . . . Date and Time of NC HCPR notification: 01/07/20 @ 1335 (1:35 pm)." - Client #4 made the allegation of abuse to staff at the time of the alleged incident on 12/30/19 and repeated the allegation during a Child/Family Team meeting on 1/06/20. Review on 4/30/20 of "Confidential Inquiry/Investigation Statement" completed by former staff #1 and dated 1/08/20 revealed: - "Date of this report: 1-8-20; Date & Time of alleged incident: 12/30/19 at 4:30 pm . . . while he was in the restraint [client #4] say's stop bitting me and I said nothing is bitting you. . . . " Review on 4/30/20 of "Confidential	V 318		

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V 318	Continued From page 2	V 318		

Inquiry/Investigation Statement" completed by former staff #2 and dated 1/06/20 revealed:
- "Date of this report: 1/6/2020; Date & Time of alleged incident: 12/30/19 at 4:40 pm . . . He did say he was bitting during the time of the wrap, he claimed he right arm was bitting."

Review on 4/30/20 of documentation Health Care Personnel Registry 5-Working Day Reports revealed:
- Two reports completed by the Program Director, signed 1/10/20, one report regarding former staff #1 and one report regarding former staff #2.
- "Date submitted 1/7/20 . . . "
- " . . . Incident Date: 12/30/19 Time 16:40 (4:40 pm) . . . "

During interview on 5/28/20 former staff #1 stated:
- He was assigned to another facility on the Licensee's campus, but "filled in that one day."
- Client #4 was combative toward staff and was restrained using a therapeutic wrap.
- "He said I bit him, but I didn't. No one bit him."
- "He said it after we let him go."
- He thought a co-worker reported the allegation to the Residential Services Supervisor.
- "I should've reported it to the supervisor myself. I will report it myself next time."

During interview on 5/28/20 former staff #2 stated:
- He no longer worked in the facility; he was reassigned to another facility on the Licensee's campus in January due to an allegation of abuse by client #4.
- Client #4 made the allegation of abuse at the time of a physical restraint
- The allegation was not reported because it was not true.

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V 318	Continued From page 3 - Staff involved in the incident and allegation received additional training in the reporting of allegations of abuse, neglect, and exploitation. During interview on 6/08/20 the Program Director stated she understood the requirement to report allegations of abuse, neglect and exploitation to the Health Care Personnel Registry.	V 318		