

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0411146</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/09/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AGAPE HOME LIVING CARE LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2708 16TH STREET GREENSBORO, NC 27405</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A Complaint Survey was completed on April 9, 2020. The complaint was substantiated (intake #NC00161424). A deficiency was cited.</p> <p>This facility is licensed for the following service category: - 10A NCAC 27G .5600C: Supervised Living for Adults with Developmental Disabilities</p>	V 000		
V 289	<p><b>27G .5601 Supervised Living - Scope</b></p> <p><b>10A NCAC 27G .5601 SCOPE</b></p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;</p> <p>(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which serves adults whose primary diagnosis is a</p>	V 289		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 289	<p>Continued From page 1</p> <p>developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&amp;(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure the primary purpose of services was the care, habilitation or rehabilitation for one</p>	V 289		

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V 289	<p>Continued From page 2</p> <p>of four clients (client #4). The findings are:</p> <p>Review on 3-31-20 of client #4 ' s facility record revealed:</p> <ul style="list-style-type: none"> <li>- admitted 1-20-20</li> <li>- discharged 4-4-20</li> <li>- 51 years old</li> <li>- diagnosed with: <ul style="list-style-type: none"> <li>- Intellectual Disability Disorder -Mild</li> <li>- Prader-Willi Syndrome</li> </ul> </li> <li>- discharge summary from previous facility dated 1-20-20: <ul style="list-style-type: none"> <li>- not signed by client #4 ' s legal guardian (LG)</li> <li>- states the discharge from previous facility was requested by client #4 ' s legal guardian</li> </ul> </li> </ul> <p>Interview on 3-26-20 with the Director/Licensee (former D/L) of client #4 ' s previous facility revealed:</p> <ul style="list-style-type: none"> <li>- Client #4 ' s LG wanted more monitoring of his weight and exercise</li> <li>- Initially he was just going for a week, then return.</li> <li>- The move was a lateral move (even though AGAPE Home Living Care LLC (AGAPE) was not a sister facility)</li> <li>- He and the Director of AGAPE frequently work together on trainings, guidelines and accreditation information sharing, to improve their respective facilities.</li> <li>- A discharge summary was not completed and given to AGAPE</li> <li>- He didn ' t realize a discharge needed to be made for a temporary move</li> <li>- He did not think the other facility was licensed to provide respite services</li> </ul>	V 289		

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V 289	<p>Continued From page 3</p> <p>Interview on 4-8-20 with client #4 ' s LG revealed: - "I knew nothing about it (the move to AGAPE)" - Was told by the former D/L client #4 would be at the other facility for a weekend (1-20-20 was a Monday) - Was later told by former D/L client #4 would be at AGAPE for a week - Then was later told by the former D/L he would be at AGAPE longer, because his Day Program was closer to the facility - "Then when the Coronavirus came, we didn ' t want to move him, so he ended up staying longer" - When client #4 was moved to AGAPE, it was intended to be a temporary relocation.</p> <p>Interview on 4-6-20 with staff #1 revealed: - Client #4 came to AGAPE, "around the end of January (2020)" - When he came here, it was to be temporary - The, "first day he got there I was told he was going to be there temporarily."</p> <p>Interview on 4-6-20 with the House Manager (HM) revealed: - "We were told he (client #4) was being moved to help with his diet." - "We got information before he came." - We, "expected him to stay a month or so because of the virus. It was supposed to be (a) shorter time, but then the virus hit and we felt we weren ' t suppose to move him (back)." - Is AGAPE licensed as a respite provider? "No."</p> <p>Interview on 3-26-20 with the Director/Licensee revealed: - "We (AGAPE and client #4 ' s previous facility) work together, we have since we first</p>	V 289		

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V 289	Continued From page 4  opened up. We did an in-house transfer." - AGAPE and client #4 ' s previous facility do not have the same licensee and are not sister facilities - The decision to move client #4 was to better address his diet - "We didn ' t do anything permanent; we have a transfer agreement." - The facility is not licensed to provide temporary respite services	V 289		