

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-868	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/09/2020
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NAME OF PROVIDER OR SUPPLIER CHERRYWOOD COURT	STREET ADDRESS, CITY, STATE, ZIP CODE 5321 LOGOS COURT RALEIGH, NC 27610
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V 000	<p>INITIAL COMMENTS</p> <p>An Complaint and Follow Up Survey was completed March 09, 2020. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adloescents</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <ol style="list-style-type: none"> (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained. 	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review, interviews and observation the facility failed to develop strategies to address the needs 1 for 2 client (#1). The findings are:</p> <p>Review on 03-05-20 of client #1's record revealed: -admitted: 08-01-19 -diagnosis: Autism -a treatment plan dated 8-01-19 with no goals or strategies to address personal hygiene</p> <p>Interview on 3-06-20 with the Qualified Professional regarding client #1 revealed: -when bathing client #1 does need verbal prompts. -client has had some issue or concerns around personal hygiene. -this had not been addressed in his treatment plan because in a level III group home they do not assist or go in the bathroom with clients -client owns several pair of the same type of jeans and is not wearing the same pair every day. -there has been a meeting concerning client #1 at the high school around personal hygiene, and limited clothing concerns. -she could not remember the date of the meeting and said it was the end of February or the beginning of March.</p> <p>Interview on 3-09-20 with the Autism High School teacher of client #1 revealed: -client has come to school with some hygiene concerns and not having clean clothing concerns. -client comes to school with same clothes from the previous day, client has come to school with</p>	V 112		

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V 112	<p>Continued From page 2</p> <p>body odor for a couple of days. -there has been one meeting with the home about hygiene concerns having body odor and clean clothes. -has not had any other communication with the home about hygiene concerns since the meeting in March 2020.</p> <p>Interview on 3-12-20 at 11:30 am with client #1 revealed: -when asked questions, client repeated the questions. -client did not stay in the room to be interviewed.</p> <p>Observation on 3-11-20 at 11:48 am of client #1 revealed: - he was wearing a black jacket with multiple dried food stains down the front.</p>	V 112		
V 293	<p>27G .1701 Residential Tx. Child/Adol - Scope</p> <p>10A NCAC 27G .1701 SCOPE (a) A residential treatment staff secure facility for children or adolescents is one that is a free-standing residential facility that provides intensive, active therapeutic treatment and interventions within a system of care approach. It shall not be the primary residence of an individual who is not a client of the facility. (b) Staff secure means staff are required to be awake during client sleep hours and supervision shall be continuous as set forth in Rule .1704 of this Section. (c) The population served shall be children or adolescents who have a primary diagnosis of mental illness, emotional disturbance or substance-related disorders; and may also have co-occurring disorders including developmental disabilities. These children or adolescents shall</p>	V 293		

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V 293	<p>Continued From page 3</p> <p>not meet criteria for inpatient psychiatric services. (d) The children or adolescents served shall require the following: (1) removal from home to a community-based residential setting in order to facilitate treatment; and (2) treatment in a staff secure setting. (e) Services shall be designed to: (1) include individualized supervision and structure of daily living; (2) minimize the occurrence of behaviors related to functional deficits; (3) ensure safety and deescalate out of control behaviors including frequent crisis management with or without physical restraint; (4) assist the child or adolescent in the acquisition of adaptive functioning in self-control, communication, social and recreational skills; and (5) support the child or adolescent in gaining the skills needed to step-down to a less intensive treatment setting. (f) The residential treatment staff secure facility shall coordinate with other individuals and agencies within the child or adolescent's system of care.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure clients served were within the scope of the facility's license for 1 of 2 clients (#1). The findings are:</p>	V 293		
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V 293	Continued From page 4 Review on 03-05-20 of client #1's record revealed: -admitted: 08-01-19 -diagnosis: Autism, no other diagnosis listed Interview on 3-05-20 with the Qualified Professional revealed: - client diagnosis is Autism - local management entity (LME) referred client with no other place to go - working with LME to find other placement - LME has trained staff on client specific diagnoses	V 293		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation an interview, the facility failed to ensure the home was maintained in a safe and attractive manner. The findings are: Observation on 03-6-20 at 11:48 a.m. revealed: -Kitchen -Microwave frame broken. -2 drawers missing in the kitchen cabinets. -Bathroom #1 -Hole in wall size of a quarter.	V 736		

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V 736	<p>Continued From page 5</p> <ul style="list-style-type: none"> -No shower curtain. -Vanity cabinet door hanging off the hinges. -Bedroom#2 <ul style="list-style-type: none"> -Hole in wall over the bed the size of a baseball -No door knob on the entry door -Hallway closet <ul style="list-style-type: none"> -No door knob on the door -Front Room <ul style="list-style-type: none"> - Hole in the wall size of a softball -Bedroom #3 <ul style="list-style-type: none"> -No doorknob on the entry door -Blinds broken and hanging to the side <p>Interview on 03-06-20 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Kitchen cabinets are on the list to be fixed or removed. -Agreed the drawers needed to be replaced in the kitchen. -Was going to buy and put on door knobs today. -Hole just got in the wall, didn't remember seeing that hole earlier this week. -Clients break the blinds when looking out the window. <p>[This deficiency has been cited 2 times since the original cite on 10-9-18 and must be corrected within 30 days.]</p>	V 736		