

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-924</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R <b>03/12/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PRECIOUS HAVEN #2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>6033 CONCHO COURT FAYETTEVILLE, NC 28303</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on March 12, 2020. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000		
V 293	<p>27G .1701 Residential Tx. Child/Adol - Scope</p> <p>10A NCAC 27G .1701 SCOPE</p> <p>(a) A residential treatment staff secure facility for children or adolescents is one that is a free-standing residential facility that provides intensive, active therapeutic treatment and interventions within a system of care approach. It shall not be the primary residence of an individual who is not a client of the facility.</p> <p>(b) Staff secure means staff are required to be awake during client sleep hours and supervision shall be continuous as set forth in Rule .1704 of this Section.</p> <p>(c) The population served shall be children or adolescents who have a primary diagnosis of mental illness, emotional disturbance or substance-related disorders; and may also have co-occurring disorders including developmental disabilities. These children or adolescents shall not meet criteria for inpatient psychiatric services.</p> <p>(d) The children or adolescents served shall require the following:</p> <p>(1) removal from home to a community-based residential setting in order to facilitate treatment; and</p> <p>(2) treatment in a staff secure setting.</p> <p>(e) Services shall be designed to:</p> <p>(1) include individualized supervision and structure of daily living;</p> <p>(2) minimize the occurrence of behaviors</p>	V 293		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 293	<p>Continued From page 1</p> <p>related to functional deficits;</p> <p>(3) ensure safety and deescalate out of control behaviors including frequent crisis management with or without physical restraint;</p> <p>(4) assist the child or adolescent in the acquisition of adaptive functioning in self-control, communication, social and recreational skills; and</p> <p>(5) support the child or adolescent in gaining the skills needed to step-down to a less intensive treatment setting.</p> <p>(f) The residential treatment staff secure facility shall coordinate with other individuals and agencies within the child or adolescent's system of care.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to coordinate with other individuals within the child or adolescent's system of care for 1 of 3 clients audited (client #2). The findings are:</p> <p>Review on 3/10/20 and 3/11/20 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>-17 year old female admitted 2/21/20.</li> <li>-Diagnoses included Disruptive Mood Dysregulation Disorder, Attention Deficit Hyperactivity Disorder- Combined-Moderate, Cannabis Use disorder, Borderline Intellectual Disorder.</li> <li>-Physician order dated 4/3/18 for ProAir HFA (hydrofluoroalkane) (used to treat wheezing and</li> </ul>	V 293		

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V 293	<p>Continued From page 2</p> <p>shortness of breath) 108 MCG/ACT Inhalation Aerosol Solution- 2 puffs every 4-6 hours as needed for cough, wheeze, asthma. "Comments: Label one for home, one for school."</p> <p>Interview on 3/10/20 Client #2 stated: -She had not had a ProAir Inhaler at school. -There had been times when she felt she needed the inhaler at school but did not call the staff.</p> <p>Interview on 3/10/20 Staff #2 stated: -She did not know if client #2 had an inhaler at school. -Staff did not take client #2's inhaler when they went on outings or to the office.</p> <p>Interview on 3/12/20 the Qualified Professional stated: -Client # 2 does have a ProAir inhaler. -There had not been any coordination with Client #2's school to keep an inhaler there for as needed use.</p> <p>Interview on 3/12/20 the Licensee stated: -It makes sense for Client #2 to have the inhaler at school as well as home. -They will follow up to ensure Client #2 had an inhaler at school.</p>	V 293		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 3/10/20 at approximately 2:15pm revealed:</p> <ul style="list-style-type: none"> <li>-Various sized mildew spots on the ceiling above the shower in the hall bathroom.</li> <li>-Torn linoleum beside the toilet in the hall bathroom</li> <li>-Dresser missing 5 knobs from dresser chest in Client #4's bedroom; Fourth drawer stuck.</li> <li>-Toilet tissue holder in Client #1's and client #2's bathroom broken.</li> <li>-Kitchen floor vent rusty.</li> <li>-Brown splatter on ceiling above carport door in kitchen.</li> <li>-Linoleum torn and cracked on floor behind dining room table.</li> <li>-Hallway return vent rusty and soiled.</li> </ul> <p>Interview on 3/10/20 Client #2 stated: -She was not sure how long the toilet tissue holders had been broken.</p> <p>Interview on 3/10/20 the Qualified Professional stated: -He was not sure what the brown splatter on the ceiling was. -He would ensure a work order was submitted for maintenance to fix the issues.</p> <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p>	V 736		