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Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-382</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/19/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HOME CARE SOLUTIONS AT FOLKSTONE RIDGE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1166 FOLKSTONE RIDGE LANE WINSTON SALEM, NC 27127</b>
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V 000	INITIAL COMMENTS  An annual and follow up survey was completed on 2/19/2020. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000	The Residential Managers are to review the MARS at a minimum of every other day. If there is a discrepancy found it is to be written up by the Residential Manager and the responsible staff may be required to attend additional training.  All staff are taught in Medication Administration Training when to document medications on the MAR. Documentation of medication is required immediately after giving the stated medication.	
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118	Residential Managers will monitor the daily review of medications and the Qualified Professional will review the Residential Managers on a monthly basis or more as required.  The Facility Director will monitor all medication reviews, trainings and discrepancies as often as required to minimize the problems.	

DHSR-Mental Health  
MAR 23 2020  
Lic. & Cert. Section

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Anthony Jones Director* TITLE: \_\_\_\_\_ (X6) DATE: **3-19-20**

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medications administered were recorded immediately after administration and MARs were kept current affecting 3 of 3 clients (#1, #2 &amp; #3). The findings are:</p> <p>Review on 2/14/2020 of client #1's record revealed: - Admission date: 9/6/2019 - Diagnoses: Major Depressive Disorder (D/O); Mental D/O Not Otherwise Specified (NOS); Mild Intellectual Disability; Obesity; Epilepsy; Enuresis - A physician's orders Eucrisa 2% ointment, apply twice daily (BID), dated 10/1/2019.</p> <p>Review on 2/13/2020 of client #1's MARs dated 11/1/2019 to 2/13/2020 revealed: - No documentation of Eucrisa ointment at 8:00AM on 12/1/2019-12/31/2019.</p> <p>Review on 2/14/2020 of client #2's record revealed: - Admission date: 9/6/2019 ; - Diagnoses: - Hx of alcohol abuse; Schizoaffective D/O, Bipolar D/O; Nicotine Dependence; Intermittent Explosive D/O; Mild Intellectual Disabilities; Type II Diabetes; High blood pressure; High cholesterol; Asthma; - Physicians orders for the following medications: - Spiriva 18 microgram (mcg), 1 capsule in inhaler every day (QD), dated 1/24/2019; - Mometasone furoate 0.1% cream, apply BID, dated 1/24/2019.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 2/13/2020 of client #2's MARs dated 11/1/2019 to 2/13/2020 revealed:</p> <ul style="list-style-type: none"> <li>- No documentation of the following medications:</li> <li>- Spiriva at 8:00AM on 12/10/2019;</li> <li>- Mometasone furoate cream at 8:00AM on 12/1/2019-12/31/2019.</li> </ul> <p>Review on 2/14/2020 of client #3's record revealed:</p> <ul style="list-style-type: none"> <li>- Admission date: 9/6/2019</li> <li>- Diagnoses: Anxiety D/O NOS; Intermittent Explosive D/O; Mild Intellectual Disability; Cerebral Palsy; Dysphagia; Unspecified Urinary Incontinence;</li> <li>- Documentation that medications were to be administered via stomach tube;</li> <li>- Physicians orders for the following medications:</li> <li>- Karaya paste, apply around stoma (of stomach tube) QD, dated 10/25/2019;</li> <li>- Clotrimazole-betamethasone cream, apply BID, dated 5/28/2018;</li> <li>- Mucus Relief 400 mg, 1 tablet three times daily (TID), dated 10/4/2019;</li> <li>- Tramadol HCL (hydrochloride) 50 mg, ½ tablet (=25 mg) every 8 hours, dated 10/4/2019;</li> <li>- Nystatin 100,000 units/gram, apply BID x10 days, dated 10/1/2019;</li> <li>- Prednisolone 15mg/5 ml (milliliters), 15 ml QD x3 days, then 7.5 ml QD x4 days, then stop, dated 10/1/2019;</li> <li>- There was no physician's order present for Nifedipine (Procardia) 0.2% cream.</li> </ul> <p>Review on 2/13/2020 of client #3's MARs dated 11/1/2019 to 2/13/2020 revealed:</p> <ul style="list-style-type: none"> <li>- Karaya paste was not listed on the November 2019 MAR;</li> <li>- While Karaya paste was listed on the December 2019 to February 2020 MARs, there was no</li> </ul>	V 118		

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V 118	<p>Continued From page 3</p> <p>documentation of administration from 12/1/2019-2/13/2020;</p> <ul style="list-style-type: none"> <li>- No documentation of clotrimazole-betamethasone cream at 8:00AM on 12/1/2019-12/20/2019, 12/22/2019-12/31/2019, or at 8:00PM on 11/16/2019;</li> <li>- No documentation of administration of Mucus Relief at 8:00AM on 12/2/2019, or at 2:00PM on 11/30/2019, 12/15/2019 and 1/3/2020;</li> <li>- No documentation of Tramadol at 2:00PM on 12/2/2019 or 12/6/2019;</li> <li>- Nystatin and prednisolone remained on the November 2019 to February 2020 MARs although they were no longer active medications;</li> <li>- Nifedipine was listed on the November to February MARs with administration instructions of one application to anus TID as directed;</li> <li>- There was no documentation that Nifedipine had been administered at 8:00AM on 12/2/2019-2/13/2020; at 2:00PM on 11/1/2019, 11/12/2019-11/22/2019, 11/25/2019-11/30/2019, 12/2/2019-2/13/2020; at 8:00PM on 12/5/2019, 12/6/2019, or 12/9/2019-2/13/2020;</li> </ul> <p>Interview on 2/19/2020 with the Pharmacy Technician revealed:</p> <ul style="list-style-type: none"> <li>- Client #3's Nifedipine, one application to anus TID had been ordered by a physician on 8/29/2019.</li> </ul> <p>Interview on 2/14/2020 with client #1 revealed:</p> <ul style="list-style-type: none"> <li>- She could not name all of her medications;</li> <li>- She thought that her medications were administered correctly.</li> </ul> <p>Interview on 2/14/2020 with client #2 revealed:</p> <ul style="list-style-type: none"> <li>- She could not provide any information a about her medications or the times they were administered.</li> </ul>	V 118		

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V 118	<p>Continued From page 4</p> <p>Interview on 2/14/2020 with client #3 revealed: - Client #3 was minimally verbal and unable to provide any details about her medications.</p> <p>Interview on 2/13/2020 with staff #1 revealed: - Staff #1 was not aware of any medication errors or issues with the MARs; - If errors occurred, the facility staff was supposed to contact the house manager or Qualified Professional (QP).</p> <p>Interview on 2/19/2020 with the QP revealed: - The QP checked the MARs at the end of every month to ensure they were signed by facility staff correctly; - The QP did not know why there was no documentation of medication administration on clients #1, #2 and #3's MARs.</p> <p>An interview was not completed with the Director due to the Director having been out of town at the time of exit.</p>	V 118		