

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: <p style="text-align: center;">MHL026-884</p>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED <p style="text-align: center;">R 02/21/2020</p>
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NAME OF PROVIDER OR SUPPLIER THE LOVING HOME, INC #4	STREET ADDRESS, CITY, STATE, ZIP CODE <p style="text-align: center;">1710 SCAMPTON ROAD FAYETTEVILLE, NC 28312</p>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V000	INITIAL COMMENTS An annual, follow up and complaint survey was completed on February 21, 2020. A deficiency was cited. This facility is licensed for the following service category 10A NCAC 27G. 5600C Supervised for Adults with Developmental disabilities.	V000		
V72	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This rule is not met as evidenced by: Based on observations and interview the facility failed to maintain the water temperature between 100 and 116 degrees Fahrenheit. The findings are: Observations on 2/19/2020 between 12:30 pm and 1:00 pm revealed: -The water temperature at the kitchen sink measured 120 degrees Fahrenheit. -The water temperature at the hall bathroom sink measured 120 degrees Fahrenheit. -The water temperature at the hall bathroom tub measured 120 degrees Fahrenheit. -The water temperature in client #1's bathroom tub measured 118 degrees Fahrenheit. -The water temperature in client #1s bathroom tub measured 120 degrees Fahrenheit.	V752	The Loving Home, Inc (TLH) QP or group manager, will monitor the water temperature throughout the facility by inspecting it at least bi- monthly or as needed by check it off on the environmental checklist.	Implementation Date: 04/01/2020 Projected Completion Date: Ongoing

DHSR-Mental Health

MAR 23 2020

Lic. & Cert. Section

Signature: Vincent M. Williams BS/QP
Vincent M. Williams, Clinical Direct

Date: 03/19/2020