

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL013-117	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/03/2020
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NAME OF PROVIDER OR SUPPLIER
CIRCLE DRIVE GROUP HOME

STREET ADDRESS, CITY, STATE, ZIP CODE
**900 CIRCLE DRIVE
MOUNT PLEASANT, NC 28124**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 118	Continued From page 1 This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure medications were administered on the written order of a person authorized by law to prescribe drugs affecting 1 of 3 clients (#1). The findings are: Review on 3/3/20 of client #1's record revealed: -admission date of 6/8/98 to the parent agency and 3/1/04 to this facility; -diagnoses of Intellectual Developmental Disabilities Mild, Obsessive Compulsive Disorder, Diabetes Type 2, Hypertension, Hypothyroidism and PICA; -client #1 had cataract surgery on her right eye on 12/19/19; -form titled "Post Operative Drops" for her right eye documented: Week 1 started 12/20 eye drops "Polytrim," "Ketorolac" and "Pred Acetate" four times a day at breakfast, lunch, dinner and bed, Week 2 starting 12/27 "Pred Acetate" and "Ketorolac" eye drops three times a day at breakfast, lunch and dinner, Week 3 starting 1/3 "Pred Acetate" and "Ketorolac" eye drops two times a day at breakfast and bed and Week 4 starting 1/10 "Pred Acetate" and "Ketorolac" one time a day at breakfast; -no signed prescription orders matching the "Post Operative Drops" instructions listed above; -copies of unsigned prescriptions from the pharmacy dated 12/17/19 for the above medications documented the following: Prednisolone 1% eye drops instill one drop in right eye four times a day, Polymyxin Solution eye drops instill one drop in right eye 4 times a day	V 118	Our plan for correction is to ensure that the initial doctor's order will be sent to both the group home as well as the pharmacy. Residential Manager will also ensure the doctor includes both the pre operation instructions and post operation instructions in sending in the order for person supported eye drops for her next surgery on the other eye. Residential Manager will not administer these drops until they receive the order in the same way it was written and given at person supported appointment before her surgery. If they fax the prescription into our facility, the Residential Manager will ensure what is received correlates to the notes form the person supported appointment as well as it matching the EMAR prescription sent into her pharmacy.	3/16/20 Ongoing

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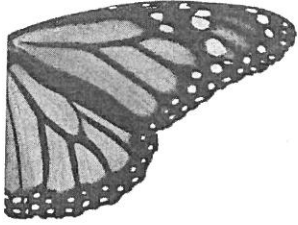
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V 118	<p>Continued From page 2</p> <p>and Ketorolac Solution 0.5% eye drops instill one drop in right eye four times a day.</p> <p>Review on 3/3/20 of client #1's MARs from 1/1/20 until 3/3/20 revealed the following: -1/1-1/3 Ketorolac Solution 0.5% eye drops documented administered on 1/1(8am, 12pm, 4pm and 8pm), on 1/2(8am, 12pm, 4pm and 8pm) and 1/3(8am and 12pm) -1/4-1/9 Ketorolac documented as administered at 8am and 8pm; -1/10-1/16 Ketorolac documented as administered at 8am; -1/1-1/3 Polymyxin Solution eye drops documented administered on 1/1(8am, 12pm, 4pm and 8pm), on 1/2(8am, 12pm, 4pm and 8pm) and 1/3(8am and 12pm); -1/1-1/3 Prednisolone 1% eye drops documented as administered on 1/1(8am, 12pm, 4pm and 8pm), on 1/2(8am, 12pm, 4pm and 8pm) and 1/3(8am and 12pm); -1/4-1/9 Prednisolone documented as administered at 8am and 8pm; -1/10-1/16 Prednisolone documented as administered at 8am.</p> <p>Interview on 3/3/20 with client #1 revealed: -had surgery on her eye; -can see better now; -having surgery on other eye soon.</p> <p>Interview on 3/3/20 with the Group Home Manager revealed: -client #1 had cataract surgery on her right eye; -pharmacy got prescriptions directly emailed from eye doctor for eye drops for four times a day prior to surgery and after surgery; -pharmacy never received the prescriptions for the post operative instructions from the eye doctor;</p>	V 118	This Page Intentionally Left Blank	

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NAME OF PROMDER OR SUPPLIER: CIRCLE DRIVE GROUP HOME
STREET ADDRESS, CITY, STATE, ZIP CODE: 900 CIRCLE DRIVE MOUNT PLEASANT, NC 28124

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> -she sent a copy of the post operative instructions to the pharmacy and the EMARs were changed to match the post operative instructions on 1/3/20; -never obtained prescriptions signed by doctor for the eye drops; -in future, will ensure EMARs and prescriptions match instructions from post operative directions; -client #1 had a follow up with her eye doctor on 1/15/20 and everything was good. 	V 118	<p>This Page Intentionally Left Blank</p>	



March 16, 2020

Gina McLain, Facility Compliance Consultant I
Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: Annual Survey/Circle Drive Group Home/3-3-2020

Hello,

Please find enclosed the Plan of Correction for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me at the number below.

Sincerely,

Louise Winstead, RN
Compliance Specialist – Plan of Corrections
louise.winstead@monarchnc.org
252-289-6512

