

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601014	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/11/2020
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NAME OF PROVIDER OR SUPPLIER MILLER FAMILY HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1206 BERSHIRE LANE CHARLOTTE, NC 28262
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on March 11, 2020. A deficiency was cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interview, record review, and observation, the facility failed to ensure MARs were kept current affecting 2 of 3 clients (Clients #1 and #2). The findings are:</p> <p>Review on 3/10/20 of Client #1's record revealed: -Admitted 10/1/17; -Diagnosed with Autism, Unspecified Mood Disorder, Attention Deficit Hyperactivity Disorder, Phonological Disorder; -Physician's order dated 7/25/19 for Propranolol 10mg 1 tab twice daily and Trazodone 150mg 2 tabs at hour of sleep; -January, February, and March, 2020 MARs revealed no documentation of the second dose of Propranolol (used to treat high blood pressure and anger outbursts); -January, February, and March, 2020 MARs revealed Trazodone (sleep aid) 150mg 1 tab at hour of sleep.</p> <p>Review on 3/10/20 of Client #2's record revealed: -Admitted 11/15/04; -Diagnosed with Severe Intellectual Developmental Disability, Hirschsprung's Disease, Ileostomy, Epilepsy, Cerebral Palsy, Urinary System Disease, Enterocolitis, Acidosis, Asplasia; -Physician's order dated 2/18/20 for Lamotrigine (seizure control) 25mg take 4 tabs twice daily; -Physician's order dated 2/12/20 for Pantoprazole (treatment of stomach ulcers) 40mg take 1 tab twice daily; -January, 2020 and February, 2020 MARs</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>revealed Lamotrigine 25mg twice daily and did not indicate the number of pills to be taken at each medication administration; -January, 2020 MAR revealed no documentation of administration of the second dose of Pantoprazole.</p> <p>Interview on 3/11/20 with the Alternative Family Living Provider revealed: -All medication has been administered correctly to the clients as evidenced by the medication counts; -The errors on the MARs were an oversight; -Will correct all MARs moving forward.</p> <p>Observation on 3/11/20 at approximately 2:30pm of Client #1's medications revealed: -Bottle of Propranolol 10mg with instructions to take 1 tab twice daily dispensed 2/9/20; -Bottle of Trazodone 150mg with instructions to take 2 tabs at hour of sleep dispensed 2/4/20.</p> <p>Observation on 3/11/20 at approximately 2:10pm of Client #2's medications revealed: -Bottle of lamotrigine 25 mg with instructions to take 4 tabs twice daily dispensed 3/9/20; -Bottle of Pantoprazole 40mg with instructions to take 1 tab twice daily dispensed 2/29/20.</p>	V 118		