

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-303	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/19/2020
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #2	STREET ADDRESS, CITY, STATE, ZIP CODE 4408 NORTHAMPTON DRIVE WINSTON-SALEM, NC 27105
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>A follow-up survey was completed on 2/19/20. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27 .5600A Supervised Living for Adults with Mental Illness.</p>	V 000	<p style="text-align: center;">DHSR - Mental Health</p> <p style="text-align: center;">MAR 13 2020</p> <p style="text-align: center;">Lic. & Cert. Section</p>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the the facility failed to maintain the facility in a safe, clean and orderly manner. The findings are:</p> <p>Observation on 2/19/20 at approximately 4:00 pm revealed:</p> <ul style="list-style-type: none"> - Bathroom #1 revealed a broken toilet paper holder and towel holder on the drywall - Bathroom #2 revealed a broken towel hooks still attached to the dry wall and were not usable - observation of the rug throughout the facility revealed it needs a steam cleaning to lift the stains and numerous spots which were undeterminable - Client #2's bedroom revealed numerous clothing items piled in tubs, games, wires, cable wires - Client #5 bedroom revealed numerous clothing 	V 736		<p><i>toilet paper & towel holder will be replaced by April 19, 2020</i></p> <p><i>clutter will continue to be removed and properly stored.</i></p>

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Keona Spence RN

TITLE

Agency Director

(X6) DATE

3/12/20

Division of Health Service Regulation

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V 736	Continued From page 1 items on the floor and in corners of the room - Client #5's bathroom revealed numerous rust like spots through the shower - Client#5's step into his bedroom revealed torn carpet - Client #4's bedroom revealed his bed frame either to small for the mattress or the the bedroom was fitted poorly to the mattress causing the mattress to hang off the head of the bed. - Client #1, #3 and #6 revealed bedrooms with clothing piled in corners, on closets floors and in cardboard boxes, these rooms revealed the need for a thorough cleaning and organizing of clients personal items. Interview with the Qualified Professional revealed: - It is difficult to get the clients to get organized and put their personal items away. - Staff do try to assist. - The population being served like to have their personal items where they can get to them. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736	<i>Rust spots on shower will be cleaned. carpet will be replaced or repaired within 30 days</i>	
V 760	27G .0304(d) Indoor Space Requirements 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:	V 760		

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V 760	Continued From page 2 This Rule is not met as evidenced by: Based on observations and interview the facility failed to provide personal storage space for clients. The findings are: Observations on 2/19/20 at approximately 4:00 PM revealed: - Clients bedroom 's #1, #2, # 3, #4, #5 and #6 revealed a variety of clothing items piled at the bottom of closets, missing closet rods and absent of hangers. - Clients bedroom 's #1, #2, #3, #4, #5, and # 6 revealed numerous clothing items in piles in the corner of the bedrooms with no bedside dressers for personal storage. Interview on 2/19/20 with the Qualified Professional revealed: - Staff can assist clients in hanging up their clothes and they will not keep clothing hung and organized. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 760		