

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601066	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/12/2020
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NAME OF PROVIDER OR SUPPLIER ECHELON 4	STREET ADDRESS, CITY, STATE, ZIP CODE 6135 ELGYWOOD LANE CHARLOTTE, NC 28213
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on March 12, 2020. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1 with a physician.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to maintain current MARS affecting 1 of 3 audited clients (Client #3). The findings are:</p> <p>Review on 3/12/13 of Client #3's record revealed: -Admitted 5/16/9; -Diagnosed with Disruptive Mood Dysregulation Disorder, Attention Deficit Hyperactivity Disorder, Unspecified Anxiety Disorder, and Other Specified Neurodevelopmental Disorder (Pervasive Developmental Disorder); -13 years old; -Physician's order dated 2/12/20 for Sertraline (used to treat depression) 100mg 1 tab daily; -February, 2020 MAR revealed Sertraline 100mg 2 tabs daily.</p> <p>Interview on 3/12/20 with the Administrator revealed: -Client #3's February, 2020 MAR was incorrect in identifying Sertraline 100mg 2 tabs daily; -Client #3 received the correct dose of Sertraline 100mg 1 tab daily; -Will ensure all MARs are kept current.</p>	V 118		
V 540	<p>27F .0103 Client Rights - Health, Hygiene And Grooming</p> <p>10A NCAC 27F .0103 HEALTH, HYGIENE AND GROOMING (a) Each client shall be assured the right to dignity, privacy and humane care in the provision</p>	V 540		

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V 540	<p>Continued From page 2</p> <p>of personal health, hygiene and grooming care. Such rights shall include, but need not be limited to the:</p> <p>(1) opportunity for a shower or tub bath daily, or more often as needed;</p> <p>(2) opportunity to shave at least daily;</p> <p>(3) opportunity to obtain the services of a barber or a beautician; and</p> <p>(4) provision of linens and towels, toilet paper and soap for each client and other individual personal hygiene articles for each indigent client. Such other articles include but are not limited to toothpaste, toothbrush, sanitary napkins, tampons, shaving cream and shaving utensil.</p> <p>(b) Bathtubs or showers and toilets which ensure individual privacy shall be available.</p> <p>(c) Adequate toilets, lavatory and bath facilities equipped for use by a client with a mobility impairment shall be available.</p> <p>This Rule is not met as evidenced by: Based on interview and observation, the facility failed to ensure all clients had the right to privacy affecting 2 of 3 audited clients (Clients #1 and #3). The findings are:</p> <p>Observation on 3/12/20 at approximately 2:30pm of the facility revealed: -There was no bedroom door on Clients #1 and #3's shared bedroom.</p> <p>Interview on 3/12/20 with Clients #1 and #3 revealed: -Did not have any privacy in their bedroom as there was no bedroom door.</p> <p>Interview on 3/12/20 with the Administrator</p>	V 540		

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V 540	Continued From page 3 revealed: -Clients #1 and #3 should have a bedroom door and the door will be replaced.	V 540		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on interview and observation, the facility was not maintained in a safe and attractive manner. The findings are: Observation on 3/12/20 at approximately 2:30pm of the facility revealed: -Hole in downstairs bedroom wall; -Light fixture hanging from wires in downstairs bedroom; -Broken outlet plate resulting in exposed wires in downstairs bedroom closet. Interview on 3/12/20 with the Administrator revealed: -Will make the necessary repairs to the downstairs bedroom.	V 736		