

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL060-974</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/11/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ANGEL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2430 UMAR COURT</b> <b>CHARLOTTE, NC 28215</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on 2-11-20. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600 Supervised Living for Adults Whose Primary Diagnosis is a Developmental Disorder.</p>	V 000	<p>The following measures will be put into place to correct the deficient area:</p> <ul style="list-style-type: none"> <li>- All participant charts were immediately audited by the Residential Manager to ensure that all MARS were present and appropriate documented.</li> </ul>	3-10-2020
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118	<p>The following measures will be put into place to prevent the problem from happening again:</p> <ul style="list-style-type: none"> <li>- Beginning 3/1/20, a monthly checklist will be used by the Residential Manager to ensure that all MARS are present in the chart; the checklist will be kept in the front of each chart.</li> <li>- The Residential Manager's Supervisor or designee will provide monthly oversight to ensure compliance with Medication Requirements.</li> <li>- UMAR Services, Inc. is in the process of implementing an Electronic Medication Administration Record, which will eliminate the possibility of this type of deficiency in the future.</li> </ul> <p><b>DHSR - Mental Health</b></p> <p><b>MAR 3 2020</b></p> <p><b>118 &amp; Cert. Section</b></p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

*[Signature]* **Quality Management** **2/23/20**

STATE FORM 6899 1KJ411 If continuation sheet 1 of 5

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V 118	<p>Continued From page 1 with a physician.</p> <p>This Rule is not met as evidenced by: Based on Record reviews and interviews the facility failed to maintain an accurate MAR effecting 3 of 3 audited clients (Clients #1, #2, and #3). The findings are:</p> <p>Review on 2-7-20 of client #1's MAR's from December 2019 through February 2020 revealed: -January MAR documented; Escitalopram 5 mg one tablet once daily, Vitamin D 1,000 one tablet once daily, Flovent 44 mcg inhale 2 puffs twice daily, Topamax 100 mg one tablet in am, Topamax 100 mg 1 and 1/2 tablet at bedtime, Methscopolam tablet 2.5 mg 1 tablet at bedtime, albuterol HFA inhale 2 puffs 4 times daily PRN, Fluticasone 50 mcg administer 1 spray each nostril every day as needed, Mederma gel apply topically twice daily as needed for dry skin, Mupirocin 2% ointment apply topically to affected area every 12 hours as needed.</p> <p>-February MAR's documented: Escitalopram 5 mg one tablet once daily, Vitamin D 1,000 one tablet once daily, Flovent 44 mcg inhale 2 puffs twice daily, Topamax 100 mg one tablet in am, Topamax 100 mg 1 and 1/2 tablet at bedtime, Methscopolam tablet 2.5 mg 1 tablet at bedtime, albuterol HFA inhale 2 puffs 4 times daily PRN, Fluticasone 50 mcg administer 1 spray each nostril every day as needed, Mederma gel apply topically twice daily as needed for dry skin, Mupirocin 2% ointment apply topically to affected area every 12 hours as needed.</p> <p>-No December MAR was available for review.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 2-7-20 of client #2's MAR's from December 2019 through February 2020 revealed:</p> <ul style="list-style-type: none"> <li>-January 2020 MAR Documented: Fluoxetine 20mg Cap i cap every morning, Balsalazide cap 750 mg three capsules three times a day, Risperidone .5 mg tab 1 tablet by mouth at bedtime, Amoxicillin 500 mg capsules 1 tablet 4 times daily.</li> <li>-February MAR documented: Fluoxetine 20mg Cap i cap every morning, Balsalazidecap 750 mg three capsules three times a day, Risperidone .5 mg tab 1 tablet by mouth at bedtime, Amoxicillin 500 mg capsules 1 tablet 4 times daily.</li> <li>-No December 2019 MAR available for review.</li> </ul> <p>Review on 2-7-20 of client #3's MAR's from December 2019 through February 2020 revealed:</p> <ul style="list-style-type: none"> <li>January MAR documented: Vitamin D3 2,000 units tab 1 tablet once daily, Levothyroxine 75 mcg tab 1 tab once daily except Sunday, Levothyroxine 75 mcg 1 and 1/2 tablets once weekly on Sunday, Erythromycin 5mg/gm oph oint apply a thin film in both eyes at bedtime, Minerin Cream apply to whole body every evening (after shower if possible), Mometasone .1% apply thin layer topically to effected areas once daily , Neutrogena lotion apply once daily to hands.</li> <li>-February 2020 MAR revealed: Vitamin D3 2,000 units tab 1 tablet once daily, Levothyroxine 75 mcg tab 1 tab once daily except Sunday, Levothyroxine 75 mcg 1 and 1/2 tablets once weekly on Sunday, Erythromycin 5mg/gm oph oint apply a thin film in both eyes at bedtime, Minerin Cream apply to whole body every evening (after shower if possible), Mometasone .1% apply thin layer topically to effected areas once daily , Neutrogena lotion apply once daily to hands.</li> <li>-No December 2019 MAR available to review.</li> </ul>	V 118		

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V 118	<p>Continued From page 3</p> <p>Interview on 2-7-20 with client #1 revealed: -She received her medications daily and staff never forgot to give them to her.</p> <p>Interview on 2-7-20 with client #2 revealed: -She listed her medications and said that she received them daily and that staff never forgot to give them to her.</p> <p>Interview on 2-7-20 with client #3 revealed: -She got her medications in the morning and the evening. -Staff never forgot to give her medications to her.</p> <p>Interview on 2-7-20 with the facility manager revealed: -The December MAR's had been in the facility because she had checked them at the end of the month. -The Local Management Entity had also been at the facility in January and had seen them. -They had looked all over the office and the entire facility and could not find them.</p> <p>Interview on 2-7-20 with staff #1 revealed: -"I don't understand what happened. I know for sure I documented." (Giving medications)</p> <p>Interview on 2-7-20 with staff #2 revealed; -She had worked December 31 in the evening and she knows she documented giving medications and left the December MAR's in the book.</p> <p>Interview on 2-7-20 with the acting Qualified Professional revealed: -She was not the regular Qualified professional for the facility.</p>	V 118		

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V 118	Continued From page 4  -She did know that the Local Management Entity had been out in January and had seen all of the MAR's.  This deficiency constitutes a recited deficiency and must be corrected within 30 days.	V 118		