

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-079	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/25/2020
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NAME OF PROVIDER OR SUPPLIER CHERYL'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 1507 MURPHY STREET ROANOKE RAPIDS, NC 27870
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed 2/25/20. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure medications were administered on with written order for 2 of 2 clients (#1 & #2). The findings are:</p> <p>A. Review on 2/25/20 of client #1's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 1/29/20 - diagnoses of Autism Disorder; Schizophrenia & Attention Deficient Hyperactivity Disorder (ADHD) - a FL2 dated 2/10/20: Celexa 10mg (milligrams) (can treat depression); Depakote 500mg twice a day (can treat bipolar) & methylphenidate 27mg morning (can treat ADHD) - no physician's order for Escitalopram 20mg everyday <p>Observation on 2/25/20 at 1:17pm of client #1's medications revealed the following:</p> <ul style="list-style-type: none"> - medications were in prepackaged bubble packs for the entire month from the pharmacy - medication pack had the name of the medications listed at the top of the prepackaged bubble pack - Escitalopram 20mg everyday was listed (can treat depression) - Depakote once a day - no methylphenidate in the prepackaged bubble packs <p>Review on 2/25/20 of client #1's February 2020 MAR revealed the following:</p> <ul style="list-style-type: none"> - Celexa 20mg everyday 	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Depakote once a day - no documentation from 2/14/20 - 2/24/20 & initialed on 2/25/20 - Escitalopram not listed on the MAR <p>During interview on 2/25/20 the pharmacist reported:</p> <ul style="list-style-type: none"> - client #1 ran out of the methylphenidate - the previous physician whom prescribed the medication was out of town - he was unable to escript the physician's order for methylphenidate - he mailed the prescription & the pharmacy received the physician's order today - the methylphenidate was being filled today - she thought the Escitalopram was typed mistakenly instead of Celexa - the facility's RN (registered nurse) was supposed to bring the prepackaged medications to the pharmacy today - she (pharmacist) felt the Celexa was in the prepackaged bubble pack instead of the Escitalopram - the pharmacy does not have any physician orders - medications for client #1 were filled based on the medications filled from the previous pharmacist - this was due to client #1 being in need of medications when admitted to the facility - the Celexa & Escitalopram were interchangeable and should not cause any health problems <p>B. Review on 2/25/20 of client #2's record revealed:</p> <ul style="list-style-type: none"> - admitted 9/10/20 - Hypothyrodism, Anxiety, Mild Intellectual Developmental Disability & Chronic Pain - physician's order dated 11/26/19 revealed: 	V 118		

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V 118	<p>Continued From page 3</p> <p>Sylindac 200mg twice a day (nonsteroidal can treat pain)</p> <ul style="list-style-type: none"> - medical consultation dated 11/26/19 from the orthopedic physician: "shoulder pain" <p>Review on 2/25/20 of client #2's December 2019, January 2020 & February 2020 MARs revealed:</p> <ul style="list-style-type: none"> - Sylindac was not documented <p>Observation on 2/25/20 at 2:02pm revealed:</p> <ul style="list-style-type: none"> - the Sylindac listed on the prepackaged bubble pack to be administered twice a day <p>During interview on 2/25/20 the facility's RN reported:</p> <ul style="list-style-type: none"> - she had been a RN for 8 years - the facility just opened September 2019 - she was responsible for ensuring medications were at the facility - she did not notice the discrepancy with the medication bubble pack until today - she was not aware of the discrepancies with the MARs - she & staff ensured the MARs were accurate, however in the future she would be responsible for accuracy of MARs - she would look at the medication system closer 	V 118		
V 291	<p>27G .5603 Supervised Living - Operations</p> <p>10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity.</p>	V 291		

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V 291	<p>Continued From page 4</p> <p>(b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management.</p> <p>(c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals.</p> <p>(d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to coordinate with other qualified professionals for 1 of 2 clients (#2). The findings are:</p> <p>Review on 2/25/20 of client #2's record revealed:</p> <ul style="list-style-type: none"> - admitted 9/10/20 - Hypothyroidism, Anxiety, Mild Intellectual Developmental Disability & Chronic Pain - physician's order dated 11/26/19 revealed: Sylindac 200mg twice a day (nonsteroidal can treat pain) - medical consultation dated 11/26/19 from the orthopedic physician: "shoulder pain" 	V 291		

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V 291	<p>Continued From page 5</p> <ul style="list-style-type: none"> - medical consultation dated 1/6/20: follow up right rotator cuff - medical consultation dated 1/13/20: abdominal pain, nausea; labs & CT abdomen & pelvis...follow up in 1 - 2 weeks...advised to go to emergency room if worsen <p>During interview on 2/25/20 client #2 reported:</p> <ul style="list-style-type: none"> - he have stomach pains sometimes - could not give time of how often pains occurred <p>During interview on 2/25/20 the facility's Registered Nurse reported:</p> <ul style="list-style-type: none"> - client #2 has not complained of stomach pains lately - the orthopedic advised at the 1/6/20 to hold the Sylindac until he saw his primary physician - the Sylindac could be the cause of the stomach pains - the labs & CT did not return with any medical concerns - she would get a copy from the primary physician - an upper gastrointestinal (GI) was recommended by the primary - she would follow up with the primary physician in regards to the Sylindac & the upper GI 	V 291		