STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL098-155	A. BUILDING: _____ B. WING _____	R 02/24/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GENTLE HANDS I	1615 WASHINGTON STREET EAST WILSON, NC 27893

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on February 24, 2020. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	Continued From page 1	V 118		

This Rule is not met as evidenced by:
Based on record review, observation and interview, the facility failed to administer medications on the written order of a physician and failed to keep the MARs current affecting one of three audited clients (#5). The findings are:

Review on 02/24/2020 of client #5's record revealed:
- 42 year old female.
- Admission date of 01/13/14.
- Diagnoses of Schizophrenia, Paranoid Type, Mild Mental Retardation, Hypercholesterolemia and Sleep Apnea.

Review on 02/24/2020 of a signed physician order for client #5 dated 01/14/2020 revealed:
- Discontinue Haloperidol 5mg (used to treat schizophrenia) Take 1/2 tablet by mouth at bedtime.

Review on 02/24/2020 of client #5's February 2020 MAR revealed:
- Haloperidol 5mg Take 1/2 tablet 2.5mg by mouth at bedtime.
- Initials on the MAR from 02/01/2020-02/23/2020 that client #5 continued to receive the Haloperidol.
- No documentation the Haloperidol was discontinued as ordered.

Observation on 02/24/2020 at approximately 11:00am of client #5's medications revealed:
- A bubble blister pack labeled for client #5 for Haloperidol dispensed from the pharmacy on

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V 118	Continued From page 2 02/21/2020. During interview on 02/20/2020 client #5 revealed: -She received her medication daily. -She did not know the names of the medications she took daily. Interview on 02/24/2020 the Licensee revealed: -Client #5's doctor wrote medication orders on 01/14/2020 and the orders had mistakes. -The doctor rewrote the orders on 01/15/2020. -Licensee contacted the doctor while surveyor was on-site and the doctor did want the Haloperidol discontinued and notified the doctor of the medication error. -She would inform all the staff of the error and correct the MAR.	V 118		