

Plan of Corrections  
McLeod Addictive Disease Center, Inc, - Gastonia MAT  
DHSR Survey completed February 14, 2020

V 235 27G .3603 (A-C) Outpt. Opioid Tx. – Staff

10A NCAC 27G .3603 STAFF

- The current census at Gastonia MAT is 448, at the time of the survey the census was 436. During the survey the staff:patient ratios were elevated due to a reduced caseload of a clinician that was still in the orientation process. At this time, all counselors are within the regulation of 1:50 ratio.
- We have developed a new clinician/nursing division (Float Pool) within McLeod and are actively hiring for these positions. We currently have 3 employees in this team. The development of this float pool, will allow for consistency in staffing across the clinics as staffing needs arise.
- MAT leadership monitors the census and staffing, and conduct routine interview panels/job fairs to further develop our workforce.

V 536 27E .0107 Client Rights- Training on Alt to Rest. Int.

10A NCAC 27E .0107 TRAINING ON ALTERNATIVES TO RESTRICTIVE INTERVENTIONS

The identified staff out of compliance completed the Nonviolent Crisis Intervention (NCI) 6 hour training as outlined in the regulation. McLeod Center will ensure that all staff members complete the NCI training which is provided on-site prior to patient interaction. Additionally, the NCI training is offered on a quarterly training to maintain annual compliance and MAT orientation times will be adjusted to meet this regulation.

DHSR - Mental Health

MAR 1 2020

Lic. & Cert. Section

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V 736 27G .0303(C) Facility and Grounds Maintenance

10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS

Observations and corrections related to the facility and grounds maintenance are as follows:

- Client bathroom #1 toilet paper holder broken – Replaced: 04/01/2020
- Client bathroom #1 walls dirty with profanity written on the wall behind the toilet- Bathroom cleaned and walls repainted: 05/01/2020
- Client Bathroom #2 peeling and missing wallpaper-wallpaper removed and wall painted: 05/01/2020
- Clinician office near vending with peeling wallpaper- Wallpaper removed and wall painted: 05/01/2020
- Bent section of fence in parking lot with caution tape surrounding- fence repaired by building landlord: N/A
- Molding broken at back entrance- Molding replaced: N/A Landlord
- Outside trashcan in the front of facility has broken lid- Trash can replaced: N/A Manager