

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL064-093	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/24/2020
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NAME OF PROVIDER OR SUPPLIER BTW HOME CARE SERVICES III	STREET ADDRESS, CITY, STATE, ZIP CODE 781 HAGGERTY TRAIL ROCKY MOUNT, NC 27803
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual and Follow up survey was completed on 2/24/20. A Deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 2/18/20 between 11:00 am and 11:30 am revealed the following: -broken freezer in the kitchen. -cooking grease in a mason jar uncovered and running down the sides of the jar beside the stove. -stove vent broken hanging down. -food residue and uncovered food in the refrigerator -food crumbs and stains on kitchen table and floor. -strong smell of cigarette smoke in the home. -client #1 and #2's bedroom, had broken blinds and dirty dishes on the nightstand.</p>	V 736		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>-hallway bathroom shower/bathtub dirty with stains and mildew spots.</p> <p>Interview on 2/18/20 at 1:00pm staff #1 reported: -freezer broken about 3 months will need to be removed. -no one is allowed to smoke in the home. -the grease was used to cook last week. -the vent has been broken. -need to have it replaced but she hadn't reported it to anyone. -clients clean the house weekly.</p> <p>Interview on 2/18/20 at 4:30pm client #1 reported: -no one is allowed to smoke in the home. -they clean the home on Saturday mornings. -does look out the window and sometimes the "blinds pop(break)."</p> <p>Interview on 2/18/20 at 4:45pm client #2 reported: -don't not smoke in the house, sometimes clothes make their room smell like cigarette smoke. -they clean once a week on Saturday mornings. -the blinds have been broken from "when I have looked out the window."</p> <p>Interview on 2/18/20 at 5:00pm client #3 reported: -don't not smell the cigarette smoke in the home. -helps to clean the house daily.</p>	V 736		