STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL026-884	A. BUILDING: _____ B. WING _____	R 02/21/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE LOVING HOME, INC #4	1710 SCAMPTON ROAD FAYETTEVILLE, NC 28303

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on February 21, 2020. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain the water temperature between 100 and 116 degrees Fahrenheit. The findings are: Observations on 2/19/2020 between 12:30 pm and 1:00 pm revealed: -The water temperature at the kitchen sink measured 120 degrees Fahrenheit. -The water temperature at the hall bathroom sink measured 120 degrees Fahrenheit. -The water temperature at the hall bathroom tub measured 120 degrees Fahrenheit. -The water temperature in client #1's bathroom sink measured 118 degrees Fahrenheit. -The water temperature in client #1's bathroom tub measured 120 degrees Fahrenheit.	V 752		

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V 752	Continued From page 1 Interview on 2/19/2020 the Director stated: -Someone had adjusted the temperature on the hot water heater. -He had lowered the setting.	V 752		