

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-405	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/06/2020
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NAME OF PROVIDER OR SUPPLIER NEW YORK HOMES RESIDENTIAL CARE CENTER #4	STREET ADDRESS, CITY, STATE, ZIP CODE 644 OLIVETTE ROAD ASHEVILLE, NC 28804
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on 2/6/20. The complaints were unsubstantiated (Intake #NC00159068 and NC00160091). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability Groups/Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to keep the MAR current for 1 of 3 audited clients (#3). The findings are:</p> <p>Observation on 1/22/20 of the medications for Client #3 included: -Trazadone 50 mg 1 tablet at bedtime in a pill pack with nighttime medications.</p> <p>Review on 2/5/20 of the record for Client #3 revealed: -Admitted on 10/27/17 with diagnoses of Autism Spectrum Disorder, Severe Intellectual Disability, Diabetes and Expressive Language Disorder. -Physician order dated 12/5/19 for Trazadone 50 mg 1 tablet at bedtime.</p> <p>Review on 1/22/20 and 2/5/20 of the December 2019 and January 2020 MAR for Client #3 revealed: -No documentation of Trazadone 50mg administration from 1/1/20-1/21/20.</p> <p>Interview on 1/22/20 with the Alternative Family Living (AFL) Provider revealed: -She verified Trazadone was not listed on the January 2020 MAR. -It was listed and documented on the December 2019 MAR. -The Trazadone came in a pill pack from the</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>pharmacy and was administered. -The Trazadone should have been documented.</p> <p>Interview on 1/22/20 with the Vice President for the licensee revealed: -Each month when the medications were received, they were compared to the individual MAR for accuracy. -The facility had checks and balances in place but were missed this month.</p> <p>Interview on 2/5/20 with the Qualified Professional revealed: -The January 2020 preprinted MAR was sent to the office with the completed December MAR. -This was an oversight by the facility, and they had used the old MAR which did not have the Trazadone listed since it was a new medication. -The medications for the facility came in a pill pack from the pharmacy which included the Trazadone and was administered at bedtime.</p>	V 118		