

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-286	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/19/2020
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NAME OF PROVIDER OR SUPPLIER HOME CARE SOLUTIONS AT FIELDMOUNT ROAD	STREET ADDRESS, CITY, STATE, ZIP CODE 1487 FIELDMOUNT ROAD KERNERSVILLE, NC 27284
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 2/19/2020. The complaint was unsubstantiated (intake #NC160126). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the MAR current and document administration of medications immediately following administration affecting 3 of 3 clients (#1, #2 & #3). The findings are:</p> <p>Review on 2/13/2020 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 12/18/2017 - Diagnoses: Autism Spectrum Disorder (D/O); Attention Deficit-Hyperactivity Disorder (ADHD); Type 1 Diabetes; Bipolar D/O, unspecified; Multicystic Kidney Disease; Chromosomal deletion 17q12; Amblyopia (one eye unable to focus); - Physicians orders for the following medications: <ul style="list-style-type: none"> - Pantoprazole sodium DR 20 milligrams (mg), 1 tablet every day (QD), dated 10/16/2019; - Doxycycline hyclate 100 mg, 1 tablet twice daily (BID), dated 10/16/2019; - Ademelog (Humalog insulin) 100 units/milliliters (ml), inject 30 units into skin 30 minutes before meals, dated 10/16/2019; - Lantus insulin 100 units/ml, inject 100 units subcutaneously (under skin) every night at bedtime (QHS), dated 10/16/2019; - No current physician orders for Glucogen hypokit (inject 1 mg into muscle once PRN (as needed)) or Ketostix reagent test strips (use to check urine ketones per KISS protocol). - There was no self-administration order for client #1 to fill the Omnipod insulin pump device with Ademelog and Lantus; 	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - There were no instructions about how to document medications administered through the Omnipod device, or the frequency and process for filling the Omnipod device. <p>Review on 2/12/2020 of client #1's MARs dated 11/1/2019 to 2/12/2020 revealed:</p> <ul style="list-style-type: none"> - There was no documentation of administration of pantoprazole and doxycycline at 8:00AM on 12/2/2019; - Ademelog administration times were listed as 8:00AM, 12:00PM and 5:00PM on the November and December 2019 MARs, then changed to 8:00AM, 2:00PM and 8:00PM on the January and February 2020 MARs; - There was no documentation of administration of the 12:00PM or 5:00PM Ademelog doses from 11/1/2019 to 12/31/2019; - There was no documentation of administration of the 2:00PM doses of Ademelog from 1/1/2020 to 2/12/2020; - There was no documentation of administration of the 8:00PM doses of Ademelog from 1/1/2020 to 1/9/2020, 1/14/2020 to 1/24/2020, 1/27/2020 to 2/1/2020, or 2/3/2020 to 2/11/2020. - There was no documentation of administration of Lantus at 8:00PM on 11/23/2019 to 11/26/2019, 12/6/2019, 12/30/2019, 12/31/2019, 1/1/2020 to 1/31/2020. - Administration instructions remained on the November to February MARs for the inactive Glucogen 1 mg hypokit, and Ketostix reagent strips. <p>Review on 2/13/2020 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 9/30/2019 following transfer from sister facility - Diagnoses: Unspecified Schizophrenia Spectrum and other Psychotic D/O; Moderate 	V 118		

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V 118	<p>Continued From page 3</p> <p>intellectual disability; Pedophilic D/O; Unspecified disruptive impulse-control and conduct D/O; Epilepsy, pseudo-seizures; Hearing loss; Seasonal allergies; History of heart and stomach surgery; Esophageal reflux; Non-cyclical vomiting with nausea; and Essential hypertension</p> <p>- Physicians orders for the following medications:</p> <ul style="list-style-type: none"> - Vitamin B-1 100 mg, 1 tablet three times daily (TID), dated 6/21/2019; - Epsom salt, "use as directed twice daily", dated 7/24/2019. <p>Review on 2/12/2020 of client #2's MARs dated 11/1/2019 to 2/12/2020 revealed:</p> <ul style="list-style-type: none"> - There was no documentation of administration of the following: - Vitamin B-1 at 2:00PM from 11/1/2019 to 11/8/2019, 11/11/2019 to 11/21/2019, and 11/25/2019 to 2/12/2020; - Epsom salt at 8:00PM from 11/23/2019 to 11/26/2019, 12/ 2/2019 to 12/31/2019, and 2/8/2020; - All other times Epsom salt was due for administration between 11/1/2019 to 2/12/2020 were documented as medication refusals. <p>Review on 2/13/2020 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admission date: "7/2019" following transfer from a sister facility - Diagnoses: Other specified disruptive, impulse control, and conduct disorder; Moderate Intellectual Disability; and Diabetes - Physicians orders for the following medications: <ul style="list-style-type: none"> - Buspirone HCL 9hydrochloride) 10 mg, 1 tablet BID, dated 7/24/2019; - Docusate sodium 100 mg, 1 tablet BID, dated 12/16/2019; - Metformin HCL 500 mg, 1 tablet BID with meals, dated 8/14/2019; 	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Amox-clar (antibiotic) 875-125 mg, 1 tablet QD for 10 days, dated 11/8/2019; - Ibuprofen 800 mg, 1 tablet TID for 7 days, dated 11/8/2019. <p>Review on 2/12/2020 of client #3's MARs dated 11/1/2019 to 2/12/2020 revealed:</p> <ul style="list-style-type: none"> - No documentation of administration of the following: <ul style="list-style-type: none"> - Buspirone at 8:00PM on 11/29/2019 and 12/21/2019; - Docusate sodium at 8:00PM on 12/21/2019; - Metformin at 8:00AM on 11/25/2019 and at 8:00PM on 11/27/2019 and 12/20/2019; - Amox-clor at 8:00AM on 11/12/2019, and 8:00PM on 11/18/2019 to 11/20/2019; - Ibuprofen at 8:00AM on 11/12/2019; at 2:00PM on 11/13/2019 to 11/17/2019, and at 8:00PM on 11/16. <p>Interview on 2/12/2020 with client #1 revealed:</p> <ul style="list-style-type: none"> - He had "a lot of technology on my body" in order to monitor his blood sugar; - He had been filling his Omnipod insulin pump by himself "forever"; - He had been getting his medications correctly. <p>Interview on 2/12/2020 with client #2 revealed:</p> <ul style="list-style-type: none"> - He could not name all of his medications, but knew what time he was supposed to take them; - He had been getting his medications correctly. <p>Interview on 2/12/2020 with client #3 revealed:</p> <ul style="list-style-type: none"> - He knew the names of most of his medicines; - He had been getting all of his medications correctly. <p>Interview on 2/12/2020 with staff #1 revealed:</p> <ul style="list-style-type: none"> - Client #1 filled his Omnipod device with Ademelog and Lantus himself; 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> - Clients had been administered their medications correctly. <p>Interview on /12/202 with the Residential Manager (RM) revealed:</p> <ul style="list-style-type: none"> - The HM had started working at the facility in December 2019; - Since December, the RM had been facility staff check behind each other to ensure MARs were correct; - The HM randomly checked MARs for accuracy; - There had not been any problems with the MARs that the RM was aware of. <p>Interview on 2/12/2020 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - Client #1's Omnipod monitored client #1's blood sugar levels and administered his Ademelog and Lantus; - All facility staff had received training on client #1's Omnipod device; - Client #1 filled the Omnipod device with Ademelog and Lantus himself; - Facility staff were supposed to check MARs for accuracy; - The RM and QP also checked the MARs for accuracy; - The QP had not ben aware of any issues with the MARs. <p>An interview was not completed with the Director due to the Director having been out of town at the time of exit.</p>	V 118		