

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL041-903</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/18/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>THE UMBRELLA GROUP</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>4308 BRITLEY COURT GREENSBORO, NC 27406</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on February 18, 2020. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 120	<p>27G .0209 (E) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility staff failed to store internal and external medications separate for 2 of 3 clients (#1 and #2). The findings are:</p>	V 120		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 120	<p>Continued From page 1</p> <p>Review on 2/17/2020 of client #1's record revealed: -An admission date of 12/15/2014 -Diagnoses of Intellectual Disability Disorder, Schizophrenia, Laryngectomy, Myocardial Ischemia and Hypothyroidism -Physician's orders, dated 11/4/19, for Temazepam 15 mg, two by mouth at night; Levothyroxine 137mg, one by mouth daily; Clonazepam 1mg, one by mouth twice daily; Mirtazapine 30mg, one by mouth at night, Clonidine 0.1mg, one by mouth at night; Ziprasidone 80mg, one by mouth twice daily with meals; Escitalopram 20mg, one by mouth at night, Lamotrigine 100mg, one by mouth twice daily and Mupirocin 2% ointment, external application, apply one application twice daily.</p> <p>Review on 2/17/2020 of client #2's record revealed -An admission date of 4/23/2015 -Diagnoses of Intellectual Disability Disorder, Mild, Post-Traumatic Stress Disorder, Oppositional Defiant Disorder, Generalized Anxiety Disorder, Sexual Abuse of a Child, Attention Deficit Hyperactivity Disorder, Combined Presentation and Dysthymic Disorder. -Physician's orders, dated 11/19/19 for Atorvastatin 40mg, one by mouth daily, physician's orders dated 11/25/19 for Seroquel 100mg, one by mouth every morning, one by mouth midday, 2 by mouth at night and 1 as needed; Sertraline 100mg, 1 ½ by mouth daily and a physician's order, dated 7/2/19 for Triamcinolone 1% cream, apply to affected area twice daily as needed.</p> <p>Observations on 2/17/2020, at approximately 3:52pm, of client #1's medications revealed: -Internal and external medications were not</p>	V 120		

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V 120	<p>Continued From page 2</p> <p>stored separately in client #1's locked medication box</p> <p>Observations on 2/17/2020, at approximately 3:57pm, of client #2's medications revealed: -Internal and external medications were not stored separately in client #2's locked medication box</p> <p>Interview on 2/17/2020 with staff #1 revealed: -Was not aware internal and external medications needed to be store separately. -"You learn something new every day."</p> <p>Interview on 2/18/2020 with the Executive Director revealed: -Was not aware internal and external medications needed to be store separately -Would ensure the facility staff were made aware internal and external medications were to be stored separately immediately.</p> <p>This is a re-cited deficiency and must be corrected within 30 days.</p>	V 120		