

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL067-100</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>01/15/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>COURTLAND</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>113 COURTLAND DRIVE JACKSONVILLE, NC 28546</b>		
		<b>FEB 17 2020</b> <b>DHSR-MH Licensure Sect</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on January 15, 2020. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living.	V 000	V 736  Inspection on residence was completed directly after Christmas decorations were taken down and temporarily stored in the garage. All Christmas decorations and toys have been removed from garage and placed in storage. The furniture has been removed from garage and placed back in their proper areas within the residence. There is full access to the residence now and no longer a cleared path of approximately 45 inches wide.  The dog odor has been addressed, floors were swept and mopped. All furniture was cleaned and sprayed with Febreze to ensure any remaining odors were addressed.  All surfaces in the residence, to include the kitchen, were cleaned of clutter. The can containing bacon grease was from morning breakfast the day of inspection, the can has been disposed of. The tube of Voltaren Gel and package of incontinent pads have been removed from dining table and placed in proper storage areas.  All particulate materials throughout the residence have been swept up and floors were mopped. Carpeted steps were vacuumed and all small mats of dog hair was removed.  The carpeted steps in mention have been removed and repaired.  The front of the broken drawer in the chest of drawers in person served #2 bedroom has been repaired.  The drain in the tub in the upstairs bathroom has been cleaned with Drano and clog has been removed; it drains properly.	
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observations and interviews the facility was not maintained in a safe, clean, orderly manner and free from offensive odor. The findings are:  Observations of the facility on 1/15/20 at approximately 9:30 am revealed: - The garage to be extremely cluttered with various items including stored Christmas decorations, a toy tractor, and furniture items. A cleared path approximately 45 inches wide from the garage door to the kitchen entrance door. - A slight dog odor was apparent upon entrance to the facility and was noted to be stronger in the living room. - Surfaces in the kitchen were cluttered. - An open can of what appeared to be used bacon grease was on the counter between the stove and sink.	V 736		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Dan Duncanson*

President / Owner

02/17/2020

STATE FORM

6899

1VJK11

If continuation sheet 1 of 2

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- A tube of Voltaren Gel and a package of blue incontinent pads were on the dining table.</li> <li>- Particulate matter on the floors throughout the facility; carpeted steps inside the facility had small mats of dog hair.</li> <li>- The carpeted step from the dining room into the living room was uneven as if the edge was worn.</li> <li>- Dirty dog beds, coated with dog hair, in the living room; a portable plastic fence contained dog beds and a dirty pet food bowl.</li> <li>- A chest of drawers in client #2's bedroom had a broken drawer front.</li> <li>- The tub in the upstairs bathroom was slow to drain.</li> </ul> <p>During telephone interview on 1/15/20 the Director stated she owned several dogs that lived inside the facility. Records of the dogs' immunizations were not immediately available for review, but she could provide them to the surveyor via fax. She had carpeting removed and new flooring installed in the facility in the last year.</p> <p>During interview on 1/15/20 the Operations Director stated the facility was the Director's private residence. There was some clutter in the garage. He understood the requirement for the facility to be maintained in a safe, clean, orderly manner and free from offensive odors. He would discuss the requirement with the Director.</p>	V 736		