STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL092-958	A. BUILDING: _____ B. WING _____	R 02/04/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DIVINE SUPPORTIVE HOMES	3905 MARSH CREEK ROAD RALEIGH, NC 27604

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An Annual and Follow Up Survey was completed on February 4, 2020. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure fire and disaster drills were completed quarterly for each shift. The findings are: Review on 2/4/20 of Fire Drill log revealed: -"6/18/19- 6:00 PM -7/6/19- 5:50 PM -8/4/19- 11:00 AM -9/12/19- 9:50 AM	V 114		

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V 114	Continued From page 1 -10/13/19- 10:00 AM -11/9/19- 11:00 AM -12/5/19- 6:00 PM -1/12/19- 8:00 AM -2/1/20- 9:00 AM" No evidence of Dissenter Drills conducted. During interview on 2/4/20 the Licensee stated: -He was not aware fire drills were not conducted during the night time hours. -Will make sure drills are completed.	V 114		
V 115	27G .0208 Client Services 10A NCAC 27G .0208 CLIENT SERVICES (a) Facilities that provide activities for clients shall assure that: (1) space and supervision is provided to ensure the safety and welfare of the clients; (2) activities are suitable for the ages, interests, and treatment/habilitation needs of the clients served; and (3) clients participate in planning or determining activities. (h) Facilities or programs designated or described in these Rules as "24-hour" shall make services available 24 hours a day, every day in the year. unless otherwise specified in the rule. (c) Facilities that serve or prepare meals for clients shall ensure that the meals are nutritious. (d) When clients who have a physical handicap are transported, the vehicle shall be equipped with secure adaptive equipment. (e) When two or more preschool children who require special assistance with boarding or riding in a vehicle are transported in the same vehicle, there shall be one adult, other than the driver, to assist in supervision of the children.	V 115		

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V 115	Continued From page 2	V 115		

This Rule is not met as evidenced by:
Based on observation and interview the facility failed to ensure meals are nutritious for six of six clients (#1, #2, #3, #4, #5 & #6). The findings are:

Observation on 2/4/20 at 11:30 AM of cabinets and refrigerator revealed:
-Large box of Roman noodles in cabinet.
-Several cans of beans in cabinet.
-Multiple loaves of bread and hot dog buns in freezer.
-Two bags of frozen vegetables in the freezer.

During interview on 2/4/20 Clients #1, #2, #3 & #4 stated:
-They eat a lot of starches.
-Eat Roman noodles several times a week.
-Last night for dinner staff #1 cooked rice, beans with an egg on top, then poured a red sauce over that.
-The beans, egg and rice was "disgusting."
-Several stated they could not eat the dinner and there were no other options.
-Do not have fresh fruit or vegetables.
-Eat the same thing all the time.

During interview on 2/4/20 The Licensee stated:
-He bought groceries every two weeks.
-It was time to buy groceries in the next few days.
-Tried to buy a variety of items.

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V 736	Continued From page 3	V 736		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the home in a clean, safe and attractive manner. The findings are: Observation on 2/4/20 at 11:30 AM revealed: -Multiple kitchen cabinet doors had paint coming off and would not shut completely. -Bathroom #1 dirty, shower and baseboards need cleaning. -Bathroom #1 floor was soft around the sink and vent area. -Dirty baseboards throughout the house. -Second client bathroom shower and baseboards dirty. During interview on 2/4/20 The Licensee stated: -Had tried to fix the kitchen cabinets so they would close, they are very old. -Had repaired the bathroom floor recently. -Will clean the bathrooms and baseboards.	V 736		