

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL094-007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R-C 01/24/2020	
NAME OF PROVIDER OR SUPPLIER A PLUS RESULTS INDEPENDENT LIVING INC		STREET ADDRESS, CITY, STATE, ZIP CODE 102 WEST WATER STREET PLYMOUTH, NC 27962		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 1/24/2020. The complaint was substantiated (intake #NC00158927). A deficiency was cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program and 10A NCAC 27G .4500 Substance Abuse Comprehensive Outpatient Treatment</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the Licensee failed to ensure the facility was maintained in a safe, attractive manner. The findings are:</p> <p>Observation on 1/21/2020 at 11:00 AM revealed: -Missing tiles in hallway ceiling.</p> <p>-Tile floor in men's bathroom ripped.</p>	V 736	<p style="text-align: center;">DHSR - Mental Health</p> <p style="text-align: center;">FEB 06 2020</p> <p style="text-align: center;">Lic. & Cert. Section</p> <p>A Plus Results will: -coordinate with the owner of the building to contract with a repair person to put tiles where missing in the hallway ceiling ;</p> <p>-coordinate with the owner of the building to contract with a repair person to repair the ripped tile floor in the men's bathroom</p>	<p>February 28, 2020</p> <p>February 28, 2020</p>

-Chirping smoke detectors throughout the building.	-have staff replace the batteries in the smoke detectors so it does not chirp(batteries have been replaced);	February 3, 2020
-Multiple fly strips hanging down with dead flies on them.	-have staff remove fly strips	February 3, 2020
-Water ceiling stains throughout building.	-coordinate with the owner the removal of water stained ceiling tiles that may need to be removed. The roof has been repaired so there is no longer any water leakage	February 28, 2020
-Outdoor path to smoking area had metal pieces and wires hanging from the ceiling.	-work with the owner of the building to repair/remove metal pieces and wires hanging from the ceiling	March 20, 2020
	Larry Norman, Quality Improvement Assistant, will quarterly review the building to determine if it is safe, clean, attractive , in an orderly manner and free from offensive odor. If during these reviews issues are identified, Mr. Norman is responsible for coordinating any needed repairs.	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Marjorie B. Brothers

Qm Director

2/3/2020

STATE FORM

6899

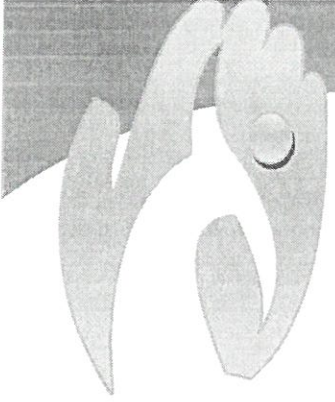
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If continuation sheet 1 of 2

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V 736	Continued From page 1 During interview on 1/21/20 The Program Director stated: -The building is very old and the landlord is not good about fixing repairs. -The fly strips were up because they had flies so bad and this was an attempt to reduce that. -There had been some leaks, but the roof was repaired. -The outdoor area is not an area they rent, it the landlord's area and that can touch that. -Have been looking to relocate to a different location but having difficulty doing so.	V 736		

SAIOP, SACOT, PSR, IDD INNOVATIONS, CST,
ASSESSMENTS, MEDICATION MANAGEMENT,
INDIVIDUAL AND FAMILY THERAPY, COMPREHENSIVE
CLINICAL ASSESSMENTS, INTENSIVE IN-HOME



**A PLUS RESULTS
INDEPENDENT LIVING,
INC.**

Mailing Address:

P.O. Box 685
123 East Water Street
Plymouth, NC 27962
252.793.6500/252.793.2337 (f)

February 3, 2020

MH Licensure & Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

DHSR - Mental Health

FEB 06 2020

Lic. & Cert. Section

To Whom It May Concern:

Please find attached A Plus Results Independent Plan of Correction.

If you should have any questions, please contact Marilyn Brothers at 919.740.9435.

Thank you for your help.

Sincerely,



Marilyn B. Brothers, RHIA
QM Director