

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-159	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/04/2020
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NAME OF PROVIDER OR SUPPLIER ALAMANCE ACADEMY, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 723 NORTH FISHER STREET BURLINGTON, NC 27217
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V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow-up survey was completed on February 4, 2020. The complaint was substantiated (intake #NC00160331). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift. The findings are:</p> <p>Review on 2/4/20 of the facility's fire drill log revealed the following: -1/23/20- 2nd shift.</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <ul style="list-style-type: none"> -1/13/20- 3rd shift. -1/6/20- 1st shift. -12/30/19- 3rd shift. -12/10/19- 2nd shift. -12/4/19- 3rd shift. -11/30/19- 3rd shift. -10/4/19- 3rd shift. -9/18/19- 3rd shift. -9/12/19- 2nd shift. -9/1/19- 1st shift. -8/13/19- 3rd shift. -8/10/19- 3rd shift. -8/2/19- 2nd shift. -7/25/19- 3rd shift. -6/29/19- 3rd shift. -6/21/19- 2nd shift. -6/14/19- 2nd shift. -6/5/19- 3rd shift. -5/26/19- 3rd shift. -There were no fire drills performed on first shift for the fourth quarter of 2019. -There were no fire drills performed on first shift for the second quarter of 2019. <p>Review on 2/4/20 of the facility's disaster drill log revealed the following:</p> <ul style="list-style-type: none"> -1/17/20- 2nd shift -12/20/19- 1st shift. -11/5/19- 2nd shift. -10/8/19- 2nd shift. -9/28/19- 1st shift. -8/26/19- 2nd shift. -7/4/19- 2nd shift. -6/27/19- 1st shift. -5/18/19- 1st shift. -4/19/19- 1st shift. -There were no disaster drills performed on the third shift for the fourth quarter of 2019. -There were no disaster drills performed on the third shift for the third quarter of 2019. 	V 114		

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V 114	<p>Continued From page 2</p> <p>-There were no disaster drills performed on the second and third shift for the second quarter of 2019.</p> <p>Interview on 2/4/20 with the Home Manager revealed:</p> <p>-First shift was from 8:00 am to 3:00 pm. -Second shift was from 3:00 pm to 11:00 pm. -Third shift was from 11:00 pm to 8:00 am. -She was unaware that some fire and disaster drills for some of the quarters had not been done for all shifts. -She confirmed the facility failed to conduct fire disaster drills under conditions that simulate emergencies quarterly and for each shift</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 2/4/20 at about 11:17 am of the hallway bathroom revealed:</p>	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> -There were holes on the wall from where a former towel rack used to be. -Walls were dirty/stained. . <p>Observation on 2/4/20 at about 11:20 am of bedroom located in front of bathroom revealed:</p> <ul style="list-style-type: none"> -There was a hole about two inched long next to the closet. -There was an electric panel door that was partially painted. -Entrance door to room was broken at the bottom and would not close fully. <p>Observation on 2/4/20 at about 11:23 am of bedroom located behind the kitchen area revealed:</p> <ul style="list-style-type: none"> -There was a hole about two inches long next to the left side closet. <p>Observation on 2/4/20 at about 11:26 am of bedroom located next to the living area revealed:</p> <ul style="list-style-type: none"> -There were numerous grease stains all throughout the walls. <p>Interview on 2/4/20 with the Home Manager revealed:</p> <ul style="list-style-type: none"> -Landlord was in charge of making needed repairs, but agency was responsible for minor things such as painting and repairing walls. -Holes on the walls had been recently made by the residents. -Agency had partially painted the home, but had not finished yet. -She confirmed the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. 	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures	V 752		

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V 752	<p>Continued From page 4</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation of the facility on 2/4/20 at approximately 11:15 AM revealed : -The kitchen sink water temperature was 119 degrees Fahrenheit. -Bathroom water temperature was 119 degrees Fahrenheit.</p> <p>Observation of the facility on 2/4/20 at approximately 2:00 PM revealed: -The kitchen sink water temperature was 119 degrees Fahrenheit. -Bathroom water temperature was 119 degrees Fahrenheit.</p> <p>Observation on 2/4/20 of staff measuring water temperature revealed: -Staff was using a food thermometer.</p> <p>Interview on 2/4/20 with the Home Manager revealed: -She did not realize the water temperature was over 116 degrees.</p>	V 752		

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V 752	<p>Continued From page 5</p> <p>-She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.</p> <p>Interview on 2/4/20 with the Director revealed:</p> <p>-Facility had been tracking water temperatures and had not been high before.</p> <p>-Facility had recently undergone inspection and had passed.</p> <p>-She would have water heater adjusted to measure below 116 degrees Fahrenheit.</p> <p>-She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.</p>	V 752		