

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL023-212	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/26/2019
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NAME OF PROVIDER OR SUPPLIER OVERTON HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1106 CLEVELAND AVENUE GROVER, NC 28073
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/26/19. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability Groups/Alternative Family Living.</p>	V 000	<p>DHSR - Mental Health</p> <p>FEB 05 2020</p> <p>Lic. & Cert. Section</p>	
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Kelly Ersew @PMA
1/29/20

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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to keep the MAR current and failed to follow the written order of a physician affecting 2 of 2 clients (Clients #1, #2). The findings are:</p> <p>Record review on 11/22/19 for Client #1 revealed: -Admission date of 4/1/18 with diagnosis of Profound Intellectual Disability, Autism, Down Syndrome and Epilepsy. Review on 11/22/19 of MARs for September - November 2019 revealed: --Fluoxetine 10mg (antidepressant) once daily ordered 5/8/19. --Ezetimibe 10mg (cholesterol) once daily ordered 6/10/19. --Atorvastatin 80mg (cholesterol) once daily ordered 4/4/19. --Fluticasone Prop 50mcg (allergies) 1 spray each nostril twice daily ordered 1/23/18. --Oxcarbazepine 600mg (seizures) twice daily ordered 12/11/18. --Trazadone 100mg (sedative) 2 tabs at bedtime ordered 12/11/18. Fluoxetine was not initialed as administered at all in September (30 days). No MAR was available for October 2019 (30 days of 6 different medications).</p> <p>Record review on 11/22/19 for Client #2 revealed: -Admission date of 4/1/18 with diagnosis of Mild Intellectual Disability, Autism and Epilepsy.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 11/22/19 of MARs for September - November 2019 revealed: --Fluticasone Prop 50mcg (allergies) 2 spray each nostril once daily ordered 3/3/18. Fluticasone was not initiated as administered at all in September (30 days).</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p> <p>Interview on 11/22/19 with Staff #1 revealed: -She was responsible for passing medications. -She did not realize she had not marked the September MARs completely for both clients. -She was certain they received their ordered medications.</p> <p>Interview on 11/26/19 with Qualified Professional (QP) revealed: -Recently began as QP and was cleaning up a lot of incomplete and unfiled documents, -The previous QP should have had the October MARs but she was unable to locate it. -Will make sure all MARs are complete and filed appropriately.</p>	V 118	<p>AFL provider was sent back through Medication Administration in December 2019. QP will take our agency developed Take Home Medication Administration training and review with AFL provider. She will review relevant materials each time she visits over next 90 days. A Registered Nurse, who is a trained trainer for Medication Administration, will visit home at least twice over next 90 days. She will review all doctor's orders, prescriptions and MARs each time. She Nurse will also administer Part II of Medication Administration test (dealing with Dr's orders & MARs) on her visit. QP to visit 2 weeks post each nurse visit to review Dr's orders, Rx and MARs.</p> <p>All QPs to be retrained 2/29/20 on how to review Dr's orders, Rx & MARs.</p>	<p>12/20/19</p> <p>2/15/20</p> <p>Begin by 2/15/20</p>
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October MARs now in medical record.

Kelly Ersever QPMA
1/29/20