STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL007-027	A. BUILDING: _____ B. WING _____	01/24/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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V 000	INITIAL COMMENTS An annual survey was completed on January 24, 2020. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.	V 291		

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V 291	Continued From page 1 This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to maintain coordination between the facility operator and the professionals who are responsible for the client's treatment, affecting one of three audited clients (#1). The findings are: Review on 1/23/20 of client #3's record revealed: - 49-year-old male. - Admission date of 03/01/07. - Diagnoses of Autism Spectrum Disorder with Accompanying Intellectual and Language Impairment, and Severe Intellectual Developmental Disability. - No documentation of Finger Stick Blood Sugar (FSBS) values being rechecked or physician and administrator notification of FSBS values outside of desired range. Review on 1/23/20 of client #1's signed medication review dated 12/27/19 revealed the following medication and orders: - Novolog Flex Pen (treats diabetes) 5 units - Inject subcutaneously daily before breakfast and lunch. - Novolog Flex Pen (treats diabetes) 1 unit - Inject 1 extra unit for every 50 points that blood sugar is over 130. - Basaglar (treats diabetes) 16 units - Inject subcutaneously twice a day as needed. - Glucose Gel (treats hypoglycemic reaction) 15 grams - Give 1 tube by mouth if glucose is less than 60 or if having symptoms of hypoglycemia. - Blood Sugar Check - Check levels before meals and at bedtime. Review on 1/24/20 of client #1's Person-Center	V 291		

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V 291	Continued From page 2 Profile dated 05/14/19 revealed: - "[Client #1] gets his blood sugar checked 4 times per day preferably before meals and at night. He receives Lantus Solostar 100 units/ML (milliliter) - Inject 15 units subcutaneously every morning and at bedtime. Humalog Kwikpen-100U/ML (units/milliliters) Inject- Subcutaneously -Inject 5 units Subcutaneously before breakfast and lunch, inject 6 units, subcutaneously every evening before supper. Take 1 extra unit for 50 points that blood sugar is over 130. Goal sugars are less than 130 before meals, and less than 200 post meals. PRN- Give one tube by mouth if Glucose 45 Gel-give one tube by mouth if less than 60mg/DL (milligrams/deciliter) or if having symptoms of hypoglycemia." Review on 1/24/20 of client #1's December-2019 Blood Glucose Log revealed the following FSBS values: - 12/01/19: 266-11:30am, and 251-8:30pm. - 12/02/19: 240-6:00pm. - 12/03/19: 238-11:30am. - 12/04/19: 289-11:30am. - 12/05/19: 257-6:30am. - 12/06/19: 275-9:00pm. - 12/08/19: 229-8:00pm. - 12/10/19: 212-8:00pm. - 12/11/19: 254-5:00pm. - 12/13/19: 212-7:00am. - 12/14/19: 216-7:30am, and 228-12:00pm. Review on 1/24/20 of client #1's November-2019 Blood Glucose Log revealed the following FSBS values: - 11/01/19: 228-7:30am. - 11/02/19: 221-4:30pm. - 11/03/19: 204-8:30pm. - 11/04/19: 228-8:30pm. - 11/05/19: 205-6:30am.	V 291		

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V 291	Continued From page 3 - 11/06/19: 248-8:30pm. - 11/07/19: 217-8:30pm. - 11/10/19: 211-8:00pm. - 11/15/19: 284-8:00pm. - 11/16/19: 290-7:30am, and 261-5:00pm. - 11/17/19: 285-5:00pm. - 11/18/19: 258-8:30pm. - 11/19/19: 207-6:30am, and 236-8:30pm. - 11/21/19: 206-8:00pm. - 11/23/19: 238-8:00pm. - 11/28/19: 204-7:30am, 268-12:00pm, 314-5:00pm, and 247-8:00pm. - 11/30/19 201-12:00pm. Review on 1/24/20 of client #1's October-2019 Blood Glucose Log revealed the following FSBS values: - 10/01/19: 293-6:30am, 320-11:30am, and 259-8:30pm. - 10/02/19: 238-11:30am, and 208-8:00pm. - 10/03/19: 211-8:30pm. - 10/05/19: 228-12:00pm, and 202-6:00pm. - 10/06/19: 201-7:30am, 290-12:00pm, and 252-5:00pm. - 10/08/19: 230- 8:30pm. - 10/09/19: 260-9:00pm. - 10/10/19: 202-6:30am, and 329-8:30pm. - 10/11/19: 201- 6:30am. - 10/12/19: 356-12:00pm, 211-4:00pm, and 388-8:30pm. - 10/13/19: 241-8:00pm. - 10/17/19: 382-5:00pm, and 201-8:30pm. - 10/18/19: 297-9:00pm. - 10/19/19: 235-12:00pm, 201-5:00pm, and 218-2:30pm. - 10/20/19: 222-7:30am, and 207-5:00pm. - 10/21/19: 302-4:30pm. - 10/22/19: 249-6:30am. - 10/24/19: 249-11:30am. - 10/26/19: 209-5:00pm, and 283-8:00pm.	V 291		

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V 291	Continued From page 4 - 10/29/19: 242-8:00pm. - 10/30/19: 242-8:00pm. - 10/31/19: 220-8:00pm. Interview on 1/23/20 staff #1 stated: - She had not notified client #1's physician regarding any FSBS values outside the desired range. - Any notifications made to a physician would be documented in shift note. Interview on 1/24/20 staff #2 stated: - When reviewing FSBS values he looked for values that were "not too high or too low." - He was unable to quantify "too high or too low." Interview on 1/23/20 and 1/24/20 the Qualified Professional stated: - She had not been notified of any abnormal BP or BS values. - She would review further to gain clarity on how best to proceed moving forward.	V 291		