

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-217</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>01/28/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>WICKER STREET GROUP HOME</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>809 WICKER STREET BURLINGTON, NC 27217</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on January 28, 2020. A deficiency was cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.	V 000		
V 752	27G .0304(b)(4) Hot Water Temperatures  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.  This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. The findings are:  Observation of the facility on 1/28/20 at 1: 15 PM revealed: -Kitchen sink water temperature was 120 degrees Fahrenheit. -Bathroom #1 water temperature was 120 degrees Fahrenheit. -Bathroom #2 water temperature was 120 degrees Fahrenheit.  Interview on 1/28/20 with the Director/Owner revealed:	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 752	Continued From page 1  -They had recently moved into the house a couple of months ago. -Residents were able to adjust water temperatures themselves, but one. -They adjusted the water temperature for one of the clients. -Hot water had been fluctuating daily. -They had been taking weekly water temperatures and they all had registered to be between 114-120 degrees Fahrenheit. -Plumber was scheduled to work on regulating water heater later in the afternoon. -She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.	V 752		