

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-077 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 12/05/2019 |
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| NAME OF PROVIDER OR SUPPLIER STAMEY HOME 1 | STREET ADDRESS, CITY, STATE, ZIP CODE 180 JUSTICE ROAD MARION, NC 28752 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 12/5/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Intellectual and Developmental Disabilities.</p> | V 000 | | |
| V 117 | <p>27G .0209 (B) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(b) Medication packaging and labeling:</p> <p>(1) Non-prescription drug containers not dispensed by a pharmacist shall retain the manufacturer's label with expiration dates clearly visible;</p> <p>(2) Prescription medications, whether purchased or obtained as samples, shall be dispensed in tamper-resistant packaging that will minimize the risk of accidental ingestion by children. Such packaging includes plastic or glass bottles/vials with tamper-resistant caps, or in the case of unit-of-use packaged drugs, a zip-lock plastic bag may be adequate;</p> <p>(3) The packaging label of each prescription drug dispensed must include the following:</p> <p>(A) the client's name;</p> <p>(B) the prescriber's name;</p> <p>(C) the current dispensing date;</p> <p>(D) clear directions for self-administration;</p> <p>(E) the name, strength, quantity, and expiration date of the prescribed drug; and</p> <p>(F) the name, address, and phone number of the pharmacy or dispensing location (e.g., mh/dd/sa center), and the name of the dispensing practitioner.</p> | V 117 | <p>DHSR - Mental Health</p> <p>JAN 28 2020</p> <p>Lic. & Cert. Section</p> | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| V 117 | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observations, interviews, and record review, the facility failed to ensure all prescription medications available for administration were not expired and contained a current dispensing date for 2 of 3 clients (Client #1 and Client #3). The findings are:</p> <p>Record review on 12/4/19 for Client #1 revealed: -Admission date of 1/4/19 with diagnoses of Moderate Intellectual Disability, Autism, Oppositional Defiant Disorder, Attention Deficit Hyperactivity (ADHD) and Seasonal Allergies. -Physician ordered medications on 1/31/19 included Ketoconazole 2% apply topically on Mondays and Thursdays for scalp lesions and Nasal Spray 0.05% 1 spray into nostrils for nose bleeds as needed.</p> <p>Review on 12/4/19 of MARs for October-December 2019 revealed: -Ketoconazole was administered 10/3/19, 10/7/19, 10/10/19, 10/14/19, 10/17/19, 10/20/19, 10/24/19, 10/28/19, 10/30/19, 11/4/19, 11/7/19, 11/11/19, 11/14/19, 11/18/19, 11/21/19, 11/25/19, 11/27/19 and 12/2/19. (18 doses) -Nasal Spray was not administered within the dates surveyed.</p> <p>Record review on 12/4/19 for Client #3 revealed: -Admission date of 4/24/19 with diagnoses of Autism, Bipolar and ADHD. Physician ordered medications on 9/17/19 and 3/19/19 included Neutrogena 3% shampoo apply to scalp as directed and disposable needles for</p> | V 117 | <p>All expired medications were removed from the facility site on 12-4-19 Monitoring of the site shows that all medications have current dispensing date. See attached Supervision Notes.</p> <p>Client #1 had his nose cauterized w silver nitrate on 3-25-19 Dr. ordered to stop Flonase See Attached Medical Follow-up</p> | |
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| V 117 | <p>Continued From page 2</p> <p>Victoza 18mg to administer 0.6mg subcutaneously daily.</p> <p>Review on 12/4/19 of MARs for October-December 2019 revealed: -Neutrogena shampoo was administered 10/3/19, 10/7/19, 10/10/19, 10/14/19, 10/17/19, 10/21/19, 10/24/19, 10/28/19, 10/30/19, 11/4/19, 11/7/19, 11/11/19, 11/14/19, 11/18/19, 11/21/19, 11/25/19, 11/28/19 and 12/2/19. (18 doses) Victoza was administered daily 10/1/19-10/31/19, 11/1/19-11/30/19 and 12/1/19-12/4/19. (65 doses)</p> <p>Observation on 12/4/19 at approximately 10am of medication boxes for Client #1 and for Client #3 revealed: --For Client #1-1 tube of Ketoconazole 2% cream had expiration date of 5/2019 and 1 tube had dispense date of 10/30/18; Nasal Spray 0.05% had dispense date of 6/21/18. --For Client #3-Salicylic Acid 6% Shampoo had expiration date of 1/2019 and box of disposable needles for Victoza pen had expiration date of 10/2018.</p> <p>Interview on 12/4/19 with live-in Staff #1 revealed: -Had worked there for the past 2 ½ years. -Was responsible for direct care as well as passing medications. -Had not noticed the expirations dates of some medications. -He guessed the House Manager would be responsible to checking the medications.</p> <p>Interview on 12/5/19 with the Qualified Professional revealed: -Was not in the facility on a regular basis but probably should be there more often. -Reviewing medications in the home was her responsibility.</p> | V 117 | <p>Expired cream & nasal spray removed from facility 12.4.19</p> <p>Expired shampoo & needles removed from facility 12.4.19</p> <p>QP & Home Mgr. are currently meeting monthly to check all medications & expiration dates.</p> | |

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| V 117 | Continued From page 3 -Would monitor more closely. | V 117 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> | V 118 | <p>All MAR's are generated from PSA Pharmacy, 2294 US Hwy 70 Swannanoa, NC 28778 828-686-3804.</p> <p>All MAR's have: Client's name Medication name Strength; quantity Instructions for administering the drug Date; time drug was administered Name or Initials of person administering the drug; Any client requests for medication changes or checks will be recorded; kept with the MAR.</p> | |

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| V 118 | <p>Continued From page 4</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, failed to follow the written order of a physician affecting 2 of 3 clients (Client #1 and Client #3). The findings are:</p> <p>Record review on 12/4/19 for Client #1 revealed: -Admission date of 1/4/19 with diagnoses of Moderate Intellectual Disability, Autism, Oppositional Defiant Disorder, Attention Deficit Hyperactivity (ADHD) and Seasonal Allergies. -Physician ordered medications on 1/31/19 included Ketoconazole 2% apply topically on Mondays and Thursdays for scalp lesions.</p> <p>Review on 12/4/19 of MARs for October-December 2019 revealed: -Ketoconazole was administered 10/20/19 (Sunday), 10/30/19 (Wednesday).</p> <p>Record review on 12/4/19 for Client #3 revealed: -Admission date of 4/24/19 with diagnoses of Autism, Bipolar and ADHD. -Physician ordered medications on 3/19/19 included Victoza 18mg (diabetes) give 0.6mg subcutaneously daily and ordered on 9/17/19 Ketoconazole 2% apply topically on Mondays and Thursdays. -There was no doctors order for self-administration of Victoza.</p> <p>Review on 12/4/19 of MARs for October-December 2019 revealed: -Victoza was administered daily 10/1/19-10/31/19, 11/1/19-11/30/19 and 12/1/19-12/4/19. (65 doses) -Ketoconazole was administered 10/30/19 (Wednesday).</p> <p>Interview on 12/4/19 with Client #1 revealed: -Didn't know what medications he took or when</p> | V 118 | <p><i>PP's Home Mgr. counseled with live in care provider that all Physician Orders must be followed as written for all members living in the home.</i></p> <p><i>See attached physician orders to self-administer Victoza for client #3</i></p> | |

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| V 118 | <p>Continued From page 5</p> <p>he used the prescription shampoo.</p> <p>Interview on 12/4/19 with Client #3 revealed: -Staff #1 gave him his insulin pen and he set it himself then gave himself the shot every day. -He thought he used the prescription shampoo every day but wasn't sure.</p> <p>Interview on 12/4/19 with live-in Staff #1 revealed: -Client #1 and Client #3 were only given their prescription shampoo on Mondays and Thursdays. Both showered independently. -Wasn't aware Client #3 couldn't give himself his shot every day.</p> | V 118 | <p><i>OP: Home Ngr. counseled with live in care provider to utilize the method of incidental teaching each time all clients are given their prescription shampoo by simply stating - "this is your prescription shampoo that you are using."</i></p> | |
| V 138 | <p>27G .0404 (A-E) Operations During Licensed Period</p> <p>10A NCAC 27G .0404 OPERATIONS DURING LICENSED PERIOD</p> <p>(a) An initial license shall be valid for a period not to exceed 15 months from the date on which the license is issued. Each license shall be renewed annually thereafter and shall expire at the end of the calendar year.</p> <p>(b) For all facilities providing periodic and day/night services, the license shall be posted in a prominent location accessible to public view within the licensed premises.</p> <p>(c) For 24-hour facilities, the license shall be available for review upon request.</p> <p>(d) For residential facilities, the DHSR complaint hotline number shall be posted in a public place in each facility.</p> <p>(e) A facility shall accept no more clients than the number for which it is licensed.</p> | V 138 | | |

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| V 138 | <p>Continued From page 6</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to ensure that it would serve no more clients than the number for which it is licensed. The findings are:</p> <p>Review on 12/4/19 of the facility's license issued by the Division of Health Service Regulation valid through 12/31/2019 revealed: - Capacity 3.</p> <p>Observation on 12/4/19 at approximately 9:30am revealed: -A fourth individual was sleeping on the living room couch with pillow and blankets. A large pile of clothes was spread over the corner of the living room and in front of the TV. -A box containing the fourth client's epipen was on the top shelf on the door of the refrigerator.</p> <p>Interview on 12/4/19 with Client #1 revealed: -The fourth client didn't stay over last night.</p> <p>Interview on 12/4/19 with Client #2 revealed: -The fourth client came over to the house all the time. He got along well with the forth client because he used to live there. He stayed over sometimes.</p> <p>Interview on 12/4/19 with Client #3 revealed: -He didn't know if the fourth client stayed over or not-he went to bed early.</p> <p>Interview on 12/4/19 with Staff #1 revealed: -The fourth client lived at a sister facility with the House Manager but had just stayed last night. -The House Manager was home sick.</p> | V 138 | <p>On 12.5.19, QP informed the Home Mgr. s the live in direct care worker that due to the licensure capacity, "3" there cannot be any "sleep overs" if the capacity were to exceed "3." An Epi Pen for said client is kept in locked medication closet of care providers bedroom. Should it be needed when he is visiting.</p> | |
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| V 138 | <p>Continued From page 7</p> <ul style="list-style-type: none"> -This client used to live in this facility and got along well with the residents. -After a phone call with the House Manager, Staff #1 reported this fourth client did not stay in the facility last night. -The fourth client kept an epipen as this facility and at his home, just in case it was needed. <p>Interview on 12/4/19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -She was aware the fourth client visited the facility, but thought it was more of an every once in a while visit. -She did not know if the fourth client ever slept over but would make sure staff knew that he could not. | V 138 | <p><i>QP informed Home Mgr. Life in care provider that she should be notified of any changes concerning members sleeping over night in the home.</i></p> | |
| V 736 | <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews the facility failed to be maintained in a safe, clean, attractive, orderly manner. The findings are:</p> <p>Observation on 12/4/19 at approximately 9:30am of the facility interior revealed: -The shared bedroom on the left had 2 holes each about 5" diameter about a foot above the</p> | V 736 | | |

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| V 736 | <p>Continued From page 8</p> <p>bed where Client #2 slept. On the opposite side of the wall where Client #1 slept were 3 patched areas just above the bed. The spackle was rough and not painted.</p> <p>-The bedroom on the right had about a 5-6" hole on the far wall about 5' up from the floor.</p> <p>Interview on 12/4/19 with Client #1 revealed: -He knocked the holes in the wall. He didn't mean to. It had been several weeks ago. He didn't know anything about the patched holes on the other wall.</p> <p>Interview on 12/4/19 with Client #2 revealed: -Client #1 used to sleep on that side of the room and he had punched the holes in the wall. He couldn't remember how long the holes had been there.</p> <p>Interview on 12/4/19 with Client #2 revealed: -He had just leaned against the wall and it caved in. He though it had been patched before.</p> <p>Interview on 12/4/19 with the Qualified Professional revealed: -Was not aware of the damaged walls. -The House Manager was responsible for the home repairs since he owned the home.</p> | V 736 | <p>Both bedrooms have been repaired @ Spackle > paint. See attached Photos.</p> | |
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Age Range

Gender

Job Title

Date Employ

Work Status

Notes

Print

Menu Settings

Supervision Note

Community Companion Home Care, LLC

Supervision Notes

Employee First Name: Jamey Employee Last Name: Stamey

Date: 01/13/2020 Time: 10 AM Location: Home

Topics Discussed

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| Communication | Therapeutic Relationships |
| Crisis Prevention and Intervention | Client Rights |
| Confidentiality | Abuse and Neglect |
| Person-Centered Thinking | Philosophy of Services |
| Service Definitions | Documentation |
| Incident Reporting | Client Specific Medical Issues |
| Client Specific Behavioral Issues | Diagnoses |
| Client Support Needs | Planning Needs/Progress on Goals |
| Positive Behavior Supports | Natural Supports |
| Home/Environmental Modifications | Employee Support Needs |
| Employee Counseling | Training Updates |
| Employee Evaluation | Other |

Comments: QP met with Jamey at the 180 Justice St. home & reviewed all medications for the 3 members that live there. All medications are up to date & co inside with the MARS. QP & Jamey also reviewed the DHHS summary of deficiencies. Jamey provided input along with pictures of the holes that he had repaired in both bedrooms. Jamey also made contact with the attending physician to get orders for specific member to apply his his prescribed shampoo. While in the home, QP observed fresh fruit sitting out on the table & also looked in the refrigerator & freezer for healthy food choices & fresh produce. QP also viewed the bathroom & noted an improvement with the overall cleanliness & lack of urine smell. We also discussed having a visual chore schedule posted by 2/1/20. Jamey assisted QP to the 190 Justice Rd. home to review medications there.

Jamey *SUSAN*

Supervision Note

Community Companion Home Care, LLC

Supervision Notes

Employee First Name: Jamey Employee Last Name: Stamey
 Date: 12/09/2019 Time: 3 pm Location: Home

Topics Discussed

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| Communication | Therapeutic Relationships |
| Crisis Prevention and Intervention | Client Rights |
| Confidentiality | Abuse and Neglect |
| Person-Centered Thinking | Philosophy of Services |
| Service Definitions | Documentation |
| Incident Reporting | Client Specific Medical Issues |
| Client Specific Behavioral Issues | Diagnoses |
| Client Support Needs | Planning Needs/Progress on Goals |
| Positive Behavior Supports | Natural Supports |
| Home/Environmental Modifications | Employee Support Needs |
| Employee Counseling | Training Updates |
| Employee Evaluation | Other |

Comments: QP & Jamey met at the Justice St. home to review for all medications to be current & they were. Jamey had made repair to a bedroom wall & will continue the repair process until sanded & painted. Jamey has also purchased a septic treatment for the toilet in the home. QP suggested that a chore schedule be put in place for the members living in the home to help with environmental cleanliness & teach responsibility. Jamey is in agreement with this idea. QP & Jamey also went to the Justice St. home number 2 & met with the new care providers & member who lives there to review for current medications & they are in compliance. The medications are under double locks in care providers bedroom. The member expressed that he is happy living there & that the new care provider's wife provides home cooked meals.

*SLUDOM
 THOMPSON
 RSD*

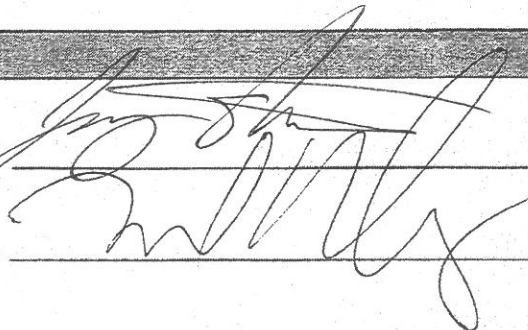
Community Companion Home Care, LLC

Medical Appointment Follow-Up

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| <u>Name:</u> [REDACTED] | |
| <u>MID#</u> [REDACTED] | <u>Record #</u> [REDACTED] |
| <u>Physician's Name:</u> Ted Rheny | |
| <u>Reason for Visit:</u> Nose bleed | |
| <u>Results of Visit:</u> Cauterized silver Nitrate (B) | |
| <u>Prescription Given or Changed:</u> (attach copies of prescription) Stop Flunaz Nasal Saline 2 sprays each side of nose 5-6/Day | |
| <u>Follow-up Scheduled:</u> prn | |

AFL Signature:

Date:

 3/25/19

Asheville Endocrinology Consultants, P.A.

750 Alliance Court Asheville, NC 28806

(828) 670-6812 Fax: (828) 670-5703

AEC Physician: Victor Richard Marlar

12/09/2019



To Whom it may concern,

I attend to Mr. [REDACTED] diabetes and he is able to self inject his Victoza manually everyday. Please call our office if you have any questions Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Victor Marlar".

Victor Richard Marlar MD

PRESCRIPTION

ID: MCDXTG

Mission Community Medicine - Nebo

339 Nebo School Road

Nebo, NC 28761

(828) 652-6326

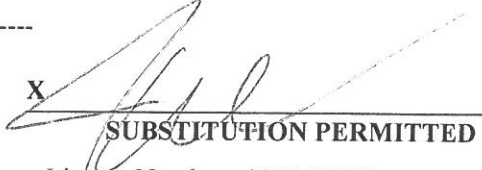
| | | | |
|---|------------|------|------------|
| Patient Name: [REDACTED] | | | |
| Birthdate: | [REDACTED] | Age: | [REDACTED] |
| | | Sex: | Male |
| | | MRN: | [REDACTED] |
| Allergies: NKA | | | |
| Pharmacist please note--Allergy list may be incomplete. | | | |

Patient Address: [REDACTED] Home Phone: [REDACTED]
 Work Phone: [REDACTED]

Prescription Details: **Date Issued: 01/14/2020**

Rx: salicylic acid topical 3% shampoo Start Date: 09/17/2019
 SIG: See Instructions
 Dispense/Supply: <1 (one) bottle>
 Refill: <5>
 Instructions: Apply to scalp as directed on Tuesday and Friday
 Indications: instructions:

DISPENSE AS WRITTEN

X 
SUBSTITUTION PERMITTED

Prescribed by: Jason Dean Hoyle, PA[S] License Number: 0010-05255
 NPI #: 1831595529

Supervising Physician: Adam J Kinninger, DO[S]
 Entered by: Trisha Garner, LPN

ATTENTION: THIS RX NOT VALID FOR CONTROLLED SUBSTANCES

PRESCRIPTION

ID: MCDXTG

Mission Community Medicine - Nebo

339 Nebo School Road
Nebo, NC 28761
(828) 652-6326

| | | | |
|---|------------|------|------------|
| Patient Name: [REDACTED] | | | |
| Birthdate: | [REDACTED] | Age: | [REDACTED] |
| | | Sex: | Male |
| | | MRN: | [REDACTED] |
| Allergies: NKA | | | |
| Pharmacist please note--Allergy list may be incomplete. | | | |

| | | | |
|------------------|------------|-------------|------------|
| Patient Address: | [REDACTED] | Home Phone: | [REDACTED] |
| | | Work Phone: | [REDACTED] |

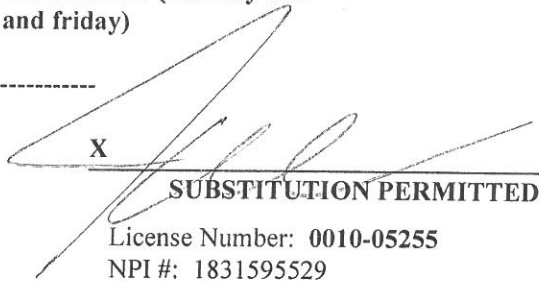
| | |
|------------------------------|--------------------------------|
| Prescription Details: | Date Issued: 01/14/2020 |
|------------------------------|--------------------------------|

| | |
|---|------------------------|
| Rx: Pt can self administer ketoconazole and salicylic acid shampoo | Start Date: 01/14/2020 |
|---|------------------------|

| | |
|------------------|--|
| SIG: | See Instructions |
| Dispense/Supply: | <1 (one) each> |
| Instructions: | Use as directed to apply to scalp Ketoconazole (monday and thursday) Salicylic acid (tuesday and friday) |
| Indications: | instructions: |

DISPENSE AS WRITTEN

X



SUBSTITUTION PERMITTED

License Number: 0010-05255
NPI #: 1831595529

Prescribed by: Jason Dean Hoyle, PA[S]

Supervising Physician: Adam J Kinninger, DO[S]
Entered by: Trisha Garner, LPN

ATTENTION: THIS RX NOT VALID FOR CONTROLLED SUBSTANCES

Supervision Note

Community Companion Home Care, LLC
Supervision Notes

Employee First Name: Employee Last Name:
 Date: Time: Location:

Topics Discussed

| | |
|------------------------------------|----------------------------------|
| Communication | Therapeutic Relationships |
| Crisis Prevention and Intervention | Client Rights |
| Confidentiality | Abuse and Neglect |
| Person-Centered Thinking | Philosophy of Services |
| Service Definitions | Documentation |
| Incident Reporting | Client Specific Medical Issues |
| Client Specific Behavioral Issues | Diagnoses |
| Client Support Needs | Planning Needs/Progress on Goals |
| Positive Behavior Supports | Natural Supports |
| Home/Environmental Modifications | Employee Support Needs |
| Employee Counseling | Training Updates |
| Employee Evaluation | Other |

Comments: QP met with Nathan & reviewed all medications/MARS for members living in the home for accuracy. QP acknowledged Nathan for being of great help during the time that the Home Manager was in hospital. QP also noticed the cleanliness of the bathroom & the lack of urine smell. Nathan states that he has staying on top of it!! However, when it rains alot, they do have issues with smell from the toilet & they are still trying to solve the problem. We also discussed having a visual posted of weekly chores for the members who live there by 2/1/20. QP also reviewed with Nathan that we can only have 3 members in the home for overnight visits due to the licensure specifications. Nathan understands this & will uphold the the regulation.

Nathan

Sison
Thompson
QP

- Dashboard
- Notes
- Timoshovits
- Clients
- Employees
- Scheduling

- Search Emplo
- Hanson, N
- Demog
- Adm
- Type
- Supervision
- Supervision
- Supervision
- Supervision
- Supervision
- Supervision
- Export
- Gender
- Date Empl
- Age Rng
- Order Empl

Menu Settings

