

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G252	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/15/2019
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NAME OF PROVIDER OR SUPPLIER RIDGELY OAK	STREET ADDRESS, CITY, STATE, ZIP CODE 1307 WESTRIDGE RD GREENSBORO, NC 27410
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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W 460	<p>FOOD AND NUTRITION SERVICES CFR(s): 483.480(a)(1)</p> <p>Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review and interviews the facility failed to provide a specially prescribed diet for 2 of 3 sampled clients (#1 and #3). The findings are:</p> <p>A. The facility failed to provide a specially prescribed diet for client #1.</p> <p>Observations of the supper meal on 10/14/19 at 5:40 PM revealed client #1 was assisted to serve himself a serving of lasagne, mixed vegetables, garlic toast, and baked apples along with a yogurt and drinks of juice and water. After client #1 had eaten all of these foods he asked for another helping of lasagne which the staff ignored. Client #1 then took his dishes to the kitchen sink for clean up.</p> <p>Observations of the breakfast meal on 10/15/19 at 7:30 AM revealed client #1 being served 2 small french toast strips, 1 scrambled egg with juice and milk. Further observations revealed client # 1 to finish his breakfast meal within 2 minutes and return his plate to the sink.</p> <p>Review of the record for client #1 on 10/15/19 revealed a person centered plan (PCP) dated 10/23/18 which contained a current nutritional evaluation dated 9/26/18 stating client #1 is under his ideal body. A 3-pound weight loss from</p>	W 460	<p>A. The Habilitation Specialist will in-service staff on client #1's prescribed diet. The clinical team will monitor client #1's prescribed diet 2x a week for 1 month and on a routine basis thereafter via mealtime observations to ensure client receives meals per diet orders. <i>by 12/20/19</i></p>	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Deborah Foster, Program Manager* TITLE: *Program Manager* (X6) DATE: *10/15/19*

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued participant participation.

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W 460	<p>Continued From page 1</p> <p>10/2018 of 91 lbs., to 88 lbs. on 1/2019 was noted within the nutritional evaluation. Continued record review revealed a current physician's order dated 3/5/19 stating that client #1 was to receive a regular diet, whole, for weight gain.</p> <p>Interview with facility staff A on 10/15/19 revealed she was unaware client #1 should have second helpings offered for weight gain. Continued interview with the qualified intellectual disabilities professional (QIDP) on 10/15/19 revealed staff have been trained that client #1 can have seconds on food items but seconds have not been emphasized for client #1 for weight gain. Further interview with the qualified intellectual disabilities professional (QIDP) confirmed the diet ordered by the physician should be followed, and the amount of food to include seconds on food items needs be offered to client #1 to assist him in attaining his ideal body weight as recommended by the nutritionist.</p> <p>B. The facility failed to provide a specially prescribed diet for client #3.</p> <p>Observations of the supper meal on 10/14/19 at 5:40 PM revealed client #3 was assisted to serve himself a serving of lasagne, mixed vegetable, garlic toast, and baked apples along with a yogurt and drinks of juice and water. After client #3 had eaten all of these foods he cleaned off his place setting with the assistance of staff.</p> <p>Observations of the breakfast meal on 10/15/19 at 7:30 AM revealed client #3 being served 2 small french toast strips, 1 scrambled egg with juice and milk. Client #3 ate his breakfast items and cleaned up his place setting with the</p>	W 460	<p>In the future, the</p> <p>Qualified Professional</p> <p>will ensure all staff are</p> <p>trained to provide the</p> <p>prescribed diet for</p> <p>client #1 and all</p> <p>people supported.</p> <p>B. The Habilitation Specialist</p> <p>will in-service staff on</p> <p>client #3's prescribed diet.</p>	

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W 460	<p>Continued From page 2 assistance of staff.</p> <p>Review of the record for client #3 on 10/15/19 revealed a person centered plan (PCP) dated 03/07/19 which contained a current nutritional evaluation dated 10/1/19 stating client #1 is under his ideal body of 178 lbs by 13 lbs. Also noted in the nutritional evaluation were weights of 121 lbs for client #3 on 5/19, 124 lbs. on 6/19, and 130 lbs. in 7/19. Although slowly gaining weight client #3 remains underweight currently. Continued record review revealed a current physician's order stating client #3 was to receive a 2000 calorie diet for weight gain, with 1/4 inch consistency for meats.</p> <p>Interview with facility staff B on 10/15/19 revealed she was unaware client should have second helpings offered for weight gain. Continued interview with the qualified intellectual disabilities professional (QIDP) on 10/15/19 revealed staff have been trained that client #3 can have seconds on food items. Further interview with the QIDP confirmed the diet ordered by the physician should be followed and the amount of food to include seconds on food items, should be offer to client #3 to assist him in attaining his ideal body weight as recommended by the nutritionist.</p>	W 460	<p>The clinical team will monitor client #3's prescribed diet 2x a week for 1 month and on a routine basis thereafter via mealtime observations to ensure client receives meals per diet orders.</p> <p>In the future, the Qualified Professional will ensure all staff are trained to provide the prescribed diet for client #3 and all people supported.</p> <p><i>by 12/20/19</i></p>		