

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 9218110616	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/16/2020
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NAME OF PROVIDER OR SUPPLIER RSI - WEST EPHEBUS CHURCH ROAD	STREET ADDRESS, CITY, STATE, ZIP CODE 1400 EPHEBUS CHURCH ROAD CHAPEL HILL, NC 27517
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on 1/16/2020. The complaint was substantiated (Intake #NC00157999) A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients</p>	V 290		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 290	<p>Continued From page 1</p> <p>present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to complete an assessment and document the capability of having unsupervised time in the community in the treatment plan affecting one of one audited clients (#1). The findings are:</p> <p>Review on 1/15/2020 of client #1's record revealed: -Admission date 4/10/09. -Diagnosis of Autism . -There was no written documentation nor an assessment to determine if client #1 was capable of unsupervised time in the community.</p> <p>Review on 1/15/2020 of an incident report dated 10/11/19 revealed: "On 10/21/19 this writer was notified via email (attached) of suspicious purchase on [client #1's] account per [client #1's] father. Upon further investigation, [father] informed this writer that he</p>	V 290		

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V 290	<p>Continued From page 2</p> <p>stopped by the house on 10/11/19 to check on [client #1] around 2:15. As he was driving down [street] he discovered [client #1] walking on the side of the road with a bag of (3 diet cokes) sodas. When [client #1] walked into the house [client #1] handed the bag of sodas to [client #2]. [Father] alleges that [client #2] made [client #1] walk to the store to purchase the sodas for him because [client #1] would never purchase or drink a diet coke".</p> <p>During interview on 1/15/2020 with the facility's supervisor revealed: - An assessment was not completed for [client #1] to determine unsupervised time in the community.</p>	V 290		