

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-759	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/16/2020
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NAME OF PROVIDER OR SUPPLIER DESTINY FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3509 ALLENDALE DRIVE RALEIGH, NC 27604
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed January 16, 2020. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27G .5600 A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assure fire and disaster drills were completed at least quarterly on each shift. The findings are:</p> <p>Review on on 1/13/20 of facility records revealed no fire drills completed 1/1/19 thru 1/13/20.</p> <p>During interview on 01/13/20, client #2 reported: -the staff had not conducted fire or disaster</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>drills "in a long time".</p> <p>During interview on 01/13/20, the Qualified Professional reported: -drills should be ran one per shift quarterly. -a change in staff may be why drills aren't current.</p> <p>Review on 01/13/20 of the facility's records revealed limited disaster drills completed from 1/1/19 thru 1/13/20.</p> <p>Disaster drills were completed on 8/29/19 @ 7:05am disaster, 7/20/19 @ 8:00am disaster and 6/22/19 @ 6:05am disaster.</p> <p>During interview on 01/13/20, client #2 reported: -the staff had not conducted fire or disaster drills "in a long time"</p> <p>During interview on 01/13/20, the Qualified Professional reported: -drills should be ran one per shift quarterly. -a change in staff may be why drills aren't current.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to keep MARs current and record immediately after administration for 1 of 3 audited clients (#2). The findings are:</p> <p>Review on 01/13/20 of client #2's record revealed: -Admission date of 12-22-18 -Diagnoses of Schizophrenia, Intellectual Disability Mild -Physician's order written 12-5-19 -fluticasone 50mg-use 1-2 sprays in each nostril everyday used to treat seasonal and year round allergies, Toriaz 4mg take one tablet by mouth every day to treat overactive bladder, cetirizine 10mg take one</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>tablet by mouth every day, Toujeo solstar 300 inject 80units everyday to treat type 1 diabetes or type 2 diabetes in adults, Atorvastatine 20mg take one tablet by mouth at bedtime to treat high cholesterol</p> <p>-MAR not signed for Fluticasone 50mg, Toriaz 4mg, Cetirizine 10mg, Toujeo solstar 80units, and Atorvastatine 20mg 11/15/19</p> <p>During interview on 01/13/20 the staff #1 reported:</p> <ul style="list-style-type: none"> -Recieved medication training. -Medications are given daily. -Was not employed at this house in the month of November 2019. <p>During interview on 01/13/20 the Qualified Professional reported:</p> <ul style="list-style-type: none"> -Staff should check and sign MAR daily. -Confirmed MAR was not signed 11/15/19. -Staff working the month of November 2019 is no longer employed. 	V 118		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure the facility was maintained in a safe and attractive manner. The findings are:</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>Observation on 1/13/20 at 1:15 PM revealed: -Client #1 and #2's bedroom had strong smell of urine and soiled clothes on the floor in multiple areas. -Boxes were stacked waist high around the room. -Extra Mattress in the common area downstairs leaning against the wall -Floor dirty with trash, leaves and sand.</p> <p>During interview 1/13/20 at 1:30pm with staff #1 reported she: -Was new to the home -Cleaned everyday -Agreed clients' room did smell "it must be time for them to wash clothes" -Didn't know why the mattress is leaning against the wall</p> <p>During interview 1/13/20 at 2:00pm with Qualified Professional stated she will talk with staff about cleaning.</p>	V 736		