

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL0411045</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>01/16/2020</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>LYDIA'S HOME, LLC PHASE 2</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>716 PRINCE ROAD<br/>GREENSBORO, NC 27455</b> |
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|--------------------|--|---------------|---|--------------------|
| V 000              | <p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on 1/16/20. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment Level II.</p>   | V 000         |   |                    |
| V 118              | <p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> | V 118         |   |                    |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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| V 118              | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by:<br/>Based on record review and interview, the facility failed to ensure the Medication Administration Record (MAR) was kept current and medications administered were recorded immediately after administration affecting 3 of 3 audited clients (#1, #2 and #3). The findings are:</p> <p>Review on 1/15/19 of client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- An admission date of 7/13/19</li> <li>- Diagnoses of Oppositional Defiant Disorder (D/O); and Other Reactions to Severe Stress</li> <li>- MARs from 11/1/19-1/15/20 which reflected client#1's medications included but were not limited to the following: Quillichew ER (Extended Release) 40 mg Chew and swallow one tablet every morning; Guanfacine HCL (Hydrochloride) ER (Extended Release) 2 mg 1 tablet PO (by mouth) every morning; Trazodone 50 mg 1 tab PO every evening at 6 pm and Pataday 0.2% Eye Drops Instill one drop in each eye every day</li> <li>- No staff initials on the following dates which would reflect staff had administered the medication to client #1 on the dates listed: Quillichew - 1/6/20; 1/13/20 and on 1/15/20 (morning); Pataday 0.2% Eye Drops - 12/9/19; 12/13-12/15/19 and 12/27-12/28/19</li> </ul> <p>Interview on 1/15/20 revealed:</p> <ul style="list-style-type: none"> <li>- Client #1 demonstrated her knowledge of her medications, (i.e, the color of the individual pills/capsules, what the times that she was to take her medications (morning/evening) and what illnesses her medications were used to treat)</li> <li>- Staff always administered her medications to</li> </ul> | V 118         |   |                    |

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| V 118              | <p>Continued From page 2</p> <p>her as required.</p> <p>Review on 1/15/20 of client #2's record revealed:</p> <ul style="list-style-type: none"> <li>- An admission date of 12/15/18</li> <li>- Diagnoses of Mood Dysregulation D/O; Post-Traumatic Stress D/O; Attention Deficit Hyperactivity D/O and Oppositional Defiant D/O</li> </ul> <p>Review on 1/15/20 of client #2's MARS from 11/1/19-1/5/20 revealed client #2's medications included but were not limited to the following:</p> <ul style="list-style-type: none"> <li>- Tegretol 200 mg 1 tab PO twice daily;</li> <li>Hydroxyzine 25 mg 1 tab twice a day; Duloextine HCL DR 60 mg 1 capsule PO twice daily;</li> <li>Guanfacine 2 mg 1 tab PO twice daily; Vyvanse 40 mg 1 capsule PO daily and Mupirocin 2% Ointment Apply one pump to each shoulder every day twice a day</li> <li>- No staff initials which would reflect the staff had administered the medication to client #2 on the dates listed: Duloextine - 12/1/19 (bedtime); Tegretol - 12/1/19 (bedtime); Mupirocin Ointment - 12/11-12/15/19 (morning) and 12/15/19; 12/23-12/31/19 (bedtime); Hydroxyzine 12/1-12/2/19 (morning); 12/1/19 (bedtime); 12/10-12/20 and 12/28-12/29/19 (morning)</li> </ul> <p>Interview on 1/15/19 with client #2 revealed</p> <ul style="list-style-type: none"> <li>- Staff always administered her medications to her as required</li> </ul> <p>Review on 1/15/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> <li>- An admission date of 3/14/19</li> <li>- Diagnoses of Disruptive Mood D/O Dysregulation D/O; ADHD- Predominately Hyperactive/Impulsive Presentation and Adjustment D/O with Depressed Mood</li> <li>- Client #3's MARs from 11/1/19-1/15/20 revealed client #3's medications were as follows: Vyvanse 50 mg 1 capsule PO every morning;</li> </ul> | V 118         |   |                    |

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| V 118              | <p>Continued From page 3</p> <p>Escitalopram 20 mg 1 tab PO every day and Risperidone 1 mg ½ tab PO in the morning and ½ tab PO at 3:30 pm and 1 ½ tab PO at bedtime</p> <ul style="list-style-type: none"> <li>- No staff initials which would reflect the staff administered client #3 the medication on the following dates: Vyvanse 50 mg 11/29/19 (morning); Risperidone 1 mg 12/23-12/24/19 (morning); 12/27/19 (morning) and 12/27-12/31/19 (morning); Vyvanse 11/18-11/20/19; 12/23-12/25 and 12/27/31-1/1/20</li> </ul> <p>Interview on 1/15/19 with client #3 revealed:</p> <ul style="list-style-type: none"> <li>- The days when it did not appear she had received her medications were days when she was on a home visit</li> <li>- Staff always administered her medication to her as required</li> </ul> <p>Interview on 1/15/20 with staff #1 revealed:</p> <ul style="list-style-type: none"> <li>- One of her responsibilities was to administer the clients their medications as required and she did so.</li> </ul> <p>Interview on 1/15/20 with the Director #1 revealed:</p> <ul style="list-style-type: none"> <li>- Staff always administered the clients their medications; however, it appeared they did not always remember to document that the medications had been given</li> <li>- Staff were to use also document when the clients are out of the facility, (i.e., a home visit with initials which reflected the clients on on therapeutic leave)</li> <li>- The failure of staff to properly document on the clients MARs when they administered the clients' medications to them would be addressed with staff</li> <li>- She had no doubt the clients were receiving their medications as prescribed.</li> </ul> | V 118         |   |                    |