

Provider's Plan of Correction

Provider: Open Hearts

Provider ID# MHL033-107

Address: 3038 Stallings Road, Macclesfield, NC 27852

Prefix Tag

V113 27G.0206 Clients Records

Corrective Plan of Action

Effective Date 1/7/2020

In the future upon arrival to the facility a client record will be maintained for each individual admitted with an identification face sheet that includes client demographics, admission date, discharge date, documentation of mental illness, developmental disabilities, or substance abuse diagnosis coded according to DSM IV.

Prefix Tag

V118 27G.0299 Medication Requirements

Corrective Plan of Action

Effective Date 1/7/2020

In the future the facility will administer medications on the written order by the physician and maintain proper documentation of administered medications on the client MAR. All prescription or over the counter medications will be only administered to the client on the written order authorized by law persons to prescribe drugs. The Medication Administration Record will be kept current and recorded immediately after administration. The MAR will include the client's name, medication, dose, route, and time. Along with any special instructions from the prescribing provider. The name or initials of the person administering the medication will be included on the MAR.

Prefix Tag

V 289 27G.5601 Supervised Living Scope

Corrective Plan of Action

Effective Date 1/7/2020

In the future before admission to the facility the staff will ensure that the client is an adult with the primary diagnosis of a developmental disability. According to 10ANCAC 27G.5601 Supervised living is a 24-hr facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation, or rehabilitation of individuals who have a mental illness, developmental disability/disabilities, or substance abuse disorder and require supervision when in the residence.

Prefix Tag

V291 27G.5603 Supervised Living-Operations

Corrective Plan of Action

Effective Date 1/7/2020

In the future the facility will coordinate with the qualified professionals and responsible party regarding treatment of the client. Adaptions will be made by the facility to contact the responsible party via email to have documentation of contact with the responsible party for future reference.