

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>mhl043-039</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C 01/06/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SIERRA'S RESIDENTIAL SERVICES GROUP H</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>21 LANEXA LANE SPRING LAKE, NC 28390</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint and follow up survey was completed on January 6, 2020. The complaint was unsubstantiated (intake #NC00158590). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 1/6/20 at 10:10 AM of the hallway leading to the garage/playing room revealed: -Ceiling had a large dark water stain.</p> <p>Observation on 1/6/20 at 10:15 AM of the living area revealed: -Closet door by the front door had a hole in the wood and also had a section that had been punched in. -There was a baseball size hole on the wall behind the front door made by the door handle.</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>-Plastic cap on the wall for the TV cable was broken.</p> <p>Observation on 1/6/20 at 10:20 AM of the hallway leading to the rooms revealed: -The return vent on the ceiling for the air condition was very dirty with lint/dust.</p> <p>Observation on 1/6/20 at 10:22 AM of bedroom#1 (First to the right of hallway) revealed: -Patched repairs on walls had not been painted over. -Patched repair on wall had been punched in exposing plaster. -There was a hole by the closet door.</p> <p>Observation on 1/6/20 at 10:25 AM of bathroom inside bedroom #1 revealed: -Linoleum flooring was peeling off by the tub.</p> <p>Observation on 1/6/20 at 10:30 AM of bedroom #2 (First to the left of hallway) revealed: -Patched repairs on walls had not been sanded down and painted over.</p> <p>Observation on 1/6/20 at 10:33 AM of the hallway bathroom revealed: -Air conditioning vent on the ceiling was very rusted.</p> <p>Interview on 1/6/20 with the House Manager revealed: -Agency was responsible for doing maintenance for the home. -Holes on walls were recently made by a former resident. -He was still in the process of finishing sanding down repaired patches. -He confirmed the facility failed to ensure facility grounds were maintained in a safe, clean,</p>	V 736		

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V 736	Continued From page 2 attractive and orderly manner.	V 736		