

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601300	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 12/19/2019
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NAME OF PROVIDER OR SUPPLIER ANUVIA PREVENTION AND RECOVERY CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 429 BILLINGSLEY ROAD CHARLOTTE, NC 28211
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on 12/19/19. A deficiency was cited. This facility is licensed for the following categories: 3100 Non-Hospital Medical Detox, 3200 Social Setting Detox and 3400 Residential Treatment Rehabilitation.	V 000		
V 120	27G .0209 (E) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use;(E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure medications were stored separately for each individual affecting 1 of 4 clients(#3). The findings	V 120	Quality assurance reviews will occur a minimum of monthly by the nurse supervisor, or designee. Reviews will be conducted on a random sample of clients, and will reconcile their medications in storage against the MAR. Policies and procedures will reflect reviews of client medications. This review will be monitored a minimum of once per month, by the Nurse Supervisor and the Quality Assurance Department. Quality Assurance reviews will be implemented by February 1, 2020. Per Anuvia's policy, nurses who administer medications are trained on the 5 Rights of Medication Administration. The Nurse Supervisor will schedule retraining for nurses on the proper procedure for storage of medication to occur by February 15, 2020. Annual refresher trainings on the 5 Rights of Medication Administration are integrated in an electronic training module and monitored by the Human Resources Department. Trainings are monitored, a minimum of quarterly, by the Human Resources Department. DHSR - Mental Health JAN 6 2020 Lic. & Cert. Section	February 1, 2020 February 15, 2020

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Heather D. Drum* TITLE: *Clinical Compliance Manager* (X6) DATE: *12/31/19*

STATE FORM *6899* 563W11 If continuation sheet 1 of 3

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MHL0601300

B. WING

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12/19/2019

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V 120	<p>Continued From page 1</p> <p>are:</p> <p>Review on 12/17/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> -admission date of 12/9/19 with diagnoses of Alcohol Dependence, Cocaine Dependence, Hypertension and Hepatitis C; -admission assessment documented client #1 was homeless, unemployed, suffered from depression and stress, had a legal history, had prescribed medications, had been incarcerated, and had a history of substance abuse treatment. <p>Review on 12/19/19 of client #1's current medications revealed the following prescribed:</p> <ul style="list-style-type: none"> -Citalopram 20 mg one tablet daily ordered 12/9/19; -Gabapentin 300mg one tablet three times daily ordered 12/9/19; -Lactulose 10mg/15ml 45ml twice daily ordered 12/7/19; -Risperdone 3mg one tablet at bed ordered 12/6/19; -Vitamin D2 1.25mg one tablet weekly ordered 12/19/19; -Trazadone 50mg one tablet at bed as needed ordered 12/9/19; -Albuterol HFA 2 puffs as needed ordered 12/12/19. <p>Observation on 12/19/19 at 12:39pm revealed: -</p> <ul style="list-style-type: none"> client #1's medications were stored in a long rectangular clear plastic container; -also stored in the container with client #1's medications were two bottles of medications with a different client's name on the labels; -the first bottle of medication was Bupropion HCL 300mg one tablet daily; -the second bottle of medication was Escitalopram 10mg one tablet daily. 	V 120		

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If continuation sheet 2 of 3

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V 120	<p>Continued From page 2</p> <p>Interview on 12/19/19 with the Director of Nursing revealed: -not aware two bottles belonging to another client stored were with client #1's medications; - the other client's medication container was stored adjacent to client #1's medication container; -possibly night shift staff were responsible.</p> <p>Interview on 12/19/19 with Administration revealed: -nursing have to check medications before administering with the computer system in place; -nursing would have seen the two medications did not belong to client #1; -nursing would have caught it before client #1 was administered the wrong medication; - will ensure issue is addressed.</p>	V 120		
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