

Pathways Group Homes Plan of Protection  
Completed by: Taylor Banner and Rennet Williams

***Rule Violation Cited: 10A NCAC 27G.1701 Scope (V293) – with multiple cross referenced tags as discussed during the exit meeting***

*What will you immediately do to correct the above rule violations in order to protect clients from further risk or additional harm?*

- **10A NCAC 27G.0209 (B) Medication Requirements V117:** Directors of Serenity House will ensure that the label for consumer's eyedrops are corrected immediately. Associate Professional Nia Hamilton will meet with Urgent Care in order to get the label for the eyedrops corrected because they are the ones who prescribed the eyedrops. The consumer will also have a follow-up appointment regarding her eyes to ensure that there should be no changes to the medication.
- **10A NCAC 27G.0209 (H) Medication Requirements V123:** Qualified Professional Miya Buford and Associate Professional Nia Hamilton have had a meeting with Directors to ensure they know proper protocol for when consumers refuse medication. Staff are to utilize communication logs to document their phone call with the pharmacy to ensure that there no additional steps to be take when consumers are refusing their medication or when they end up missing a dose. Premier Pharmacy will be contacted any time there is a medication refusal or missed dose.