

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-332	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/15/2019
NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #4		STREET ADDRESS, CITY, STATE, ZIP CODE 1040 LINGER ROAD WINSTON SALEM, NC 27127		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 11/15/19. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with a Mental Health Diagnoses.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews the facility failed to maintain the facility in a clean, orderly, safe and attractive manner. The findings are: Observations on 11/13/19 at approximately 12:00 pm of the facility's kitchen table legs were loose and did not appear stable and secure. - Facility's hallway bathroom revealed a hole behind the door and towel rod and toilet paper rods were broke off at the wall Client bathroom revealed mold/mildew in the shower/tub area - Client #4 and #5 had numerous clothing items and personal items were piled up in the closet on the floor and in boxes. There was no closet rod to hang clothing on and a few hangers were observed on the closet floor under the clothing	V 736	<p>DHSR-Mental Health</p> <p>DEC 09 2019</p> <p>Lic. & Cert. Section</p> <p>All repairs will be completed within 60 days.</p> <p>- Hole in the bathroom wall will be repaired.</p> <p>- towel rod will be removed or repaired</p> <p>- toilet rod will be removed or repair.</p> <p>- All clients will be</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Kedra S. [Signature]

Agency Director

12/5/19

STATE FORM

6899

XXN511

If continuation sheet 1 of 4

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V 736	Continued From page 1 items and boxes. Interview on 11/13/19 with Staff #1 revealed: - Its difficult to get the clients to keep their persnal belongings hung up and packed away. - Staff will assist with hanging clothing up and then clients will not continue to hang and put their clothing away. Interview on 11/13/19 with the Qualified Professional (QP) revealed: - The clients may keep their personal items organized for a short time but it doesn't last.	V 736	instructed and assisted with proper clothing storage	
V 742	27G .0304(a) Privacy 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities. This Rule is not met as evidenced by: Based on observations and interview the facility failed to provide privacy within the facility. The findings are: Observations on 11/13/19 at approximately 3:00 PM revealed: - Staff office which provided sleeping quarters for staff during shift work revealed no blinds for privacy. Interview on 11/13/19 with Staff #1 revealed: -"The maintenance man is replacing all the blinds, but we don't have a tape measure to take the measurements."	V 742	Blinds will be installed in staff quarters	

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V 760	Continued From page 3 Professional (QP) revealed: - Staff can assist clients in hanging up their clothes and they will not keep clothing hung and organized - Clients often are fearful to have their personal effects stored offsite and want all of their personal belonging in their rooms.	V 760		

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V 760	<p>27G .0304(d) Indoor Space Requirements</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to provide personal storage for clients. The findings are:</p> <p>Observations on 11/13/19 at approximately 3:00 PM revealed:</p> <ul style="list-style-type: none"> - Clients bedroom 's #4 and #5 revealed a variety of clothing items piled at the bottom of closets, missing closet rods and a few hangers on the closet floor. - Clients bedroom 's #4 and # 5 revealed numerous clothing items in a piles. - Client #4 had no dresser or bedside table for storing clothing or personal items - Client #5 had no bedside table to store personal items - Client #4's bed revealed the bed springs were coming through his mattress - Client #5 's bed revealed the bed mattress was worn and springs were easily felt through the mattress padding. <p>Interview on 11/13/19 with the Qualified</p>	V 760	<p><i>Bed frame & mattress & night stands will be replaced or repaired</i></p>	