

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-950	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/13/2019
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NAME OF PROVIDER OR SUPPLIER ABUNDANT GRACE FAMILY CARE HOME INC	STREET ADDRESS, CITY, STATE, ZIP CODE 5040 KAPLAN DRIVE RALEIGH, NC 27606
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual, Follow Up and Complaint Survey was completed on November 13, 2019. The complaint (Intake #NC00156038) was unsubstantiated. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assure staff demonstrated skills to administer medications as well as assure medications were administered on written authorization of a physician for three of three clients (#1, #4, #6). The facility failed to assure one of three audited clients (#4) who self administered medications had written authorization by physician. The findings are:</p> <p>Review on 11/04/19 of client #1's record revealed the following: -Admitted: -Diagnoses: Schizophrenia, Diabetes, GERD (Gastroesophageal Reflux Disease), High Cholesterol, Hypertension, Hyponatremia and Psychogenic Polydipsia</p> <p>Review on 11/04/19 of client #4's record revealed the following: -Admitted: 08/15/19 -Diagnoses: Schizophrenia, Sleep Apnea, Diabetes Type 2, Glaucoma and Chronic Obstructive Pulmonary Disease</p> <p>Review on 11/04/19 of client #6's record revealed the following: -Admitted: 04/19/16 -Diagnoses: Schizophrenia (Paranoid Type), Bilateral Amputation, Diabetes Types 2, Hypertension, Hyperlipidemia, Obesity, Anemia,</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Allergic Rhinitis and Hypokalemia</p> <p>Review on 11/12/19 of staff #1's personnel record revealed: -Hired: 06/08/19</p> <p>I. Staff competency with medication administration</p> <p>During interview on 11/08/19 of three of three clients revealed: -Their individual medications were placed at their assigned seat at the kitchen table for mealtime.</p> <p>During interview on 11/12/19, staff #1 reported: -He was the only staff at the facility and served as a live in -The following as his process for medication administration: obtained medications for clients from their bubble packets or bottles..medication placed inside their single dosage pill counter.... pill counter placed at client's designated seat at dinner table before the clients arrived...clients took their medications.</p> <p>During interview on 11/12/19, the Qualified Professional reported: -She would have concerns clients could obtain the medications of a peer, not monitored and staff not following protocol of administering medications</p> <p>II. Physician's order to self administer medication</p> <p>Review on 11/04/19 of client #4's record revealed the following: -Admission Assessment noted he had been hospitalized for 19 years at a state supported hospital</p>	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> -FL2 dated 08/15/19 for Lantus Solostar Pen 60 units at night (insulin for Diabetes) -No physician's orders to self administer -September-November 2019 MAR noted initials to indicate Lantus <p>During interview between 11/08/19 and 11/12/19, client #4 and staff #1 reported client #4 self administered his insulin medication. Client #4 indicated he had been trained on how to administer the insulin "a long time ago." Client #4 did not recall who taught him how to self administer the insulin.</p> <p>During interview on 11/12/19, the Qualified Professional reported:</p> <ul style="list-style-type: none"> -She was aware client #4 did not a physician's order to self administer insulin. -Per the hospital, client #4 was independent with his medications while there but not sure if they trained him. The hospital did not provide a physician's order for him to self administer insulin -Within the past week, a written physician's order had been initiated but not obtained <p>III. No physician's orders for medications</p> <p>a. Review between 11/04/19 and 11/12/19 of client #4's records revealed the following:</p> <ul style="list-style-type: none"> -September-November 2019 MARs noted initials Zyrtec 10 milligrams (mg) one tablet daily (used for treatment of allergy symptoms), Fluticasone 50 mcg 2 sprays each nostril daily (used for used for allergy relief) , Vitamin D3 one tablet daily (used for vitamin deficiency) and Alvesco 80 mg one puff twice a day (used to prevent asthma attacks) were administered -No physician's orders on file for Zyrtec, Fluticasone, Vitamin D3 and Alvesco 	V 118		

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V 118	<p>Continued From page 4</p> <p>b. Review between 11/04/19 and 11/12/19 of client #6's records revealed the following -September-November 2019 MARs noted initials Tricor 145 mg one tablet daily (used for treatment of hyperlipidemia) was administered -No physician's order on file for Tricor</p> <p>c. Review between 11/04/19 and 11/12/19 of client #1's records revealed the following: -September-November 2019 MARs noted initials Cozaar 50 mg one tablet daily (used for treatment of hypertension) and Lipitor 10 mg one tablet daily (used to treat high cholesterol) -No physician's orders on file for Cozaar and Lipitor</p> <p>During interview on 11/12/19, the Qualified Professional reported the following: -Verified the above missing physician's orders noted for clients #1, #4 and #6 -Agency process was to obtain orders from physicians either through consultation forms or from copies of the doctor's visits -Acknowledged overall medication system may need to be reviewed with staff</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 738	<p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p>	V 738		

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V 738	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the governing body failed to assure the facility was kept free from insects. The finding is:</p> <p>Observations between 11/04/19- 11/12/19 revealed fruit flies flying around in the kitchen and dining room area during each visit. No evidence of fruit sitting out or trash piled up in a trash can. Estimated more than 10-20 fruit flies in the area.</p> <p>During interviews between 11/04/19-11/12/19, staff #1 reported: -He apologized for the fruit flies and used a towel to scatter them away. -Not sure why the facility had so many fruit flies in the kitchen/living room area -When he opened the back door, fruit flies entered the facility</p> <p>During interview on 11/12/19, the Qualified Professional reported: -Due to compromised eyesight, intially, she could not see the fruit flies. However,she was able to see the fruit flies consistently as she remained at the facility -She was not aware of the issues with the fruit flies and questioned staff about the origin of the fruit flies, how long the flies had been in the home and why an exterminator or chemical methods had not been used to resolved the matter. -</p>	V 738		