

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-959	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/16/2019
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NAME OF PROVIDER OR SUPPLIER POSITIVE CONNECTION CARE DD HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1413 GRACEWOOD DRIVE GREENSBORO, NC 27408
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 12/16/19. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with a Developmental Disability.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and</p>	V 108		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 108	<p>Continued From page 1</p> <p>clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff were trained in basic first aid, including seizure management, currently trained to provide cardiopulmonary resuscitation (CPR) and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for 2 of 2 staff (staff #1 and the Executive Director/Qualified Professional (ED/QP)). The findings are:</p> <p>Review on 12/16/19 of staff #1's record revealed:</p> <ul style="list-style-type: none"> - A hire date of 11/6/15 - A certificate which documented staff #1 had completed First Aid and CPR training via an online course through the "National CPR Foundation with his training set to expire on 5/2/20 - A statement on the certificate which read as follows: "The mentioned individual is now Certified in the mentioned Course by demonstrating proficiency by successfully passing the Examination in accordance with the Terms and Conditions of National CPR Foundation (NCPRF)." - No further documentation which reflected staff #1 had demonstrated proficiency in the subject though other than the completion of an online training with a company which was not equivalent to the American Red Cross (ARC) or the American Heart Association (AHA) <p>Interview on 12/16/19 with staff #1 revealed:</p>	V 108		

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V 108	<p>Continued From page 2</p> <ul style="list-style-type: none"> - He worked alone at the facility with the clients (#1 and #2). <p>Review on 12/16/19 of the Executive Director/Qualified Professional's (ED/QP's) record revealed:</p> <ul style="list-style-type: none"> - A hire date of 2/17/13 - A certificate which reflected the ED/QP had completed online training in First Aid/CPR with the "American Academy of CPR and First Aid." - This training was set to expire on 3/21/20 - A statement on the First Aid/CPR certificate read as follows: "This individual has successfully completed the above mentioned course and has demonstrated proficiency in the subject by passing the examination, in accordance with the terms and conditions of American Academy of CPR and First Aid, Inc." - No further documentation which reflected the ED/QP had demonstrated proficiency in the subject other than the completion of an online training with a company which was not equivalent to the ARC or the AHA <p>Interview on 12/16/19 with the ED/QP revealed:</p> <ul style="list-style-type: none"> - She had been under the impression that it was acceptable to have staff participate in a class online for First Aid/CPR - She would contact a First Aid/CPR instructor who could conduct a hands-on class on behalf of all of her staff - Her agency already owned the CPR "dummies" which could be used as part of the training class. 	V 108		