Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: __ R B. WING_ MHL068-139 11/18/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2032 HOMESTEAD ROAD HOMESTEAD PLACE CHAPEL HILL, NC 27516 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow-up survey was completed on November 18, 2019. A deficiency was noted. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS DHSR - Mental Health (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive DEC 0 3 2019 odor. Lic. & Cert. Section This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are: Observation on 11/18/19 at about 12:45 pm of the dinning area revealed: -Two of the dining chairs were missing one of their arm rests. -Wall separating bathroom from dining area was stained/scratched and had a dent on the corner. Observation on 11/18/19 at about 12:50 pm of the basement revealed: -Stairs going down had a lot of debris and needing to be vacuumed. -Carpet in basement was dirty with debris and needing vacuuming. Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

(X6) DATE

(X6) DATE

(X6) DATE

(X7) 19

(899)

WP3311

If continuation sheet 1 of

Division of Health Service Regulation

AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
		MHL068-139	B. WING			R 18/2019	
NAME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY,	, STATE, ZIP CODE	1	10.2010	
HOMES	TEAD PLACE		MESTEAD F				
(X4) ID		TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTI		(X5)	
PREFIX TAG		MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)		COMPLETE DATE	
V 736	Continued From page 1		V 736		1		
	Observation on 11/18/19 at about 12:55 pm of the entrance foyer revealed: -Very large water stains on the ceiling.			Painting is schedul For 12/9/19	ed	12/16/19	
	bathroom located up-Floor marble tile by	8/19 at about 1:00 pm of ostairs revealed: doorway was broken. uct-tape wrapped around it.		Showhead alread	y	11/22/19	
	Observation on 11/1 bedroom located at right revealed:	8/19 at about 1:05 pm of end of hallway and to the		Floor to be fixed		12/2/19	
	 Walls were dirty/scr repainted. 	ubbling up and peeling off. ratched and needing to be trance was worn-off and ined and polished.		Painting is schedu for 1249/19		12/16/19	
	Observation on 11/1 outside the facility re-Grass in the back wa-There was an open	8/19 at about 1:10 pm of evealed:		Hooring schedules for 12/2/19	J.	12/16/19	
	Interview on 11/18/1 revealed: -He was aware dinin-Facility had water dipainted over the stailed and a structure of facilityAgency was respons maintaining other thindomeA few months ago, of home had dug a trento make some plumbhad stopped them from the some to make some plumbhad stopped them from the some to make some plumbhad stopped them from the some to make some plumbhad stopped them from the some to make some plumbhad stopped them from the some plumbhad stopped the some	9 with the Program Director g chairs had to be replaced. amage replaced, but had not ned ceiling yet. leased. Insible for maintaining sible for replacing and lease that may break at the development next to the lich in the back in an attempt bing connections, but the city		Landlard has cont the developer and a plan to fill in the hole will begin 12	tacted 12	12/14/9	

Division of Health Service Regulation

STATE FORM WP3311 If continuation sheet 2 of 3

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED B. WING MHL068-139 11/18/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2032 HOMESTEAD ROAD HOMESTEAD PLACE CHAPEL HILL, NC 27516 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 736 Continued From page 2 V 736 open. -Landlord is aware and had informed development to finish or close the trench which they opened. -Agency is awaiting for project to be completed. -Clients had been asked to not go to the backyard. -He confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.

Division of Health Service Regulation

STATE FORM: REVISIT REPORT PROVIDER / SUPPLIER / CLIA / MULTIPLE CONSTRUCTION DATE OF REVISIT **IDENTIFICATION NUMBER** A. Building MHL068-139 B. Wing 11/18/2019 **Y3** NAME OF FACILITY STREET ADDRESS, CITY, STATE, ZIP CODE HOMESTEAD PLACE 2032 HOMESTEAD ROAD CHAPEL HILL, NC 27516 This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form). ITEM DATE ITEM DATE ITEM DATE Y4 Y5 Y4 Y5 Y4 Y5 ID Prefix V0118 Correction **ID** Prefix Correction **ID** Prefix Correction 27G .0209 (C) Reg. # Completed Reg. # Completed Reg. # Completed LSC 11/18/2019 LSC LSC **ID Prefix** Correction **ID Prefix** Correction **ID** Prefix Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID** Prefix Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix** Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID** Prefix Correction **ID Prefix** Correction **ID Prefix** Correction Completed Reg. # Reg. # Completed Reg. # Completed LSC LSC LSC REVIEWED BY REVIEWED BY DATE SIGNATURE OF SURVEYOR DATE STATE AGENCY (INITIALS) 11/18/19 REVIEWED BY REVIEWED BY DATE TITLE DATE CMS RO (INITIALS) FOLLOWUP TO SURVEY COMPLETED ON CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF

Page 1 of 1

UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?

EVENT ID:

D95Q12

YES NO

2/25/2019



ROY COOPER · Governor

MANDY COHEN, MD, MPH . Secretary

MARK PAYNE • Director, Division of Health Service Regulation

November 20, 2019

Jemel Sutton, Regional Director of Triangle Alberta Professional Services, Inc. PO Box 14884 Greensboro, NC 27415 DHSR - Mental Health

DEC 0 3 2019

Lic. & Cert. Section

Re: Annual and Follow-up Survey completed November 18, 2019.

Homestead Place. 2032 Homestead Road, Chapel Hill, NC 27516

MHL # 068-139

E-mail Address: jemelsutton@gmail.com

derek.mitchell@albertakids.com

Dear Mr. Sutton:

Thank you for the cooperation and courtesy extended during the annual & follow-up survey completed November 18, 2019.

As a result of the follow up survey, it was determined that some of the deficiencies are now in compliance, which is reflected on the enclosed Revisit Report.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

Re-cited standard level deficiency.

Time Frames for Compliance

 Re-cited standard level deficiency must be corrected within 30 days from the exit of the survey, which is 12/18/19.

What to include in the Plan of Correction

- Indicate what measures will be put in place to correct the deficient area of practice (i.e. changes
 in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to prevent the problem from occurring again.
- Indicate who will monitor the situation to ensure it will not occur again.
- Indicate how often the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603 MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718 www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

November 20, 2019 Alberta Professional Services, Inc. Jemel Sutton, Regional Director of Triangle

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.

Send the <u>original</u> completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Bryson Brown, Team Leader at 919-855-3822.

Sincerely,

Edgar Garrido, MSW

Facility Compliance Consultant I

Mental Health Licensure & Certification Section

Cc: qmemail@cardinalinnovations.org

File