

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL032-390</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>12/12/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>COMMUNITY CHOICES, INC - CASCADE AT DL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1801 WILLIAMSBURG ROAD, APARTMENT F DURHAM, NC 27707</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow-up survey was completed on December 12, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .4100 Therapeutic Homes for Individuals With Substance Abuse Disorders And Their Children.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 12/9/19 at 12:20 PM of apartment #24F revealed: -Blinds from sliding door in kitchen area were missing a few panels. -Counter top in kitchen was chipped/peeling off. -Handrail leading to upstairs was lose. -Walls were dirty/scratched. -Closet doors in upstairs bedroom at the end were off and placed on wall right next. -Air Conditioning return duct was very dirty.</p> <p>Observation on 12/9/19 at 12:30 PM of apartment #24E revealed:</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>-Walls were dirty/scratched.</li> <li>-Carpet was dirty/stained.</li> <li>-Kitchen cabinets were missing handles.</li> </ul> <p>Observation on 12/9/19 at 12:38 PM of apartment #1M revealed: -Walls were dirty/scratched.</p> <p>Observation on 12/9/19 at 12:45 PM of apartment #3C revealed: -Walls were dirty/scratched.</p> <p>Observation on 12/9/19 at 12:55 PM of apartment #3E revealed: -Blinds from sliding door in kitchen area were missing a few panels.</p> <p>Observation on 12/9/19 at 1:05 PM of apartment #4E revealed: -Walls were dirty/scratched.</p> <p>Observation on 12/9/19 at 1:15 PM of apartment #5C revealed: -Counter top in kitchen was chipped/peeling off.</p> <p>Observation on 12/9/19 at 1:23 PM of apartment #17B revealed: -There was a baseball size hole on the wall behind entrance door.</p> <p>Observation on 12/9/19 at 1:30 PM of apartment #17D revealed: -Counter top in kitchen was chipped/peeling off. -Blinds from sliding door in kitchen area were missing a few panels.</p> <p>Interview on 12/9/19 with the Residential Supervisor revealed: -Residents were in charge of maintaining homes clean.</p>	V 736		

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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-Residents were given cleaning supplies by the agency.</li> <li>-Residents were supposed to inform agency if there was anything wrong at the apartment.</li> <li>-Leasing company was in charge of doing maintenance.</li> <li>-Agency would inform leasing company of things needed to be repaired and they would fix them.</li> <li>-She was not aware of some of the things cited as she had not been informed by the resident that it needed to be fixed/repaired.</li> <li>-She would contact leasing agency to inform about needed things to be fixed.</li> <li>-Leasing company did a very good job in coming out to fix things in the past.</li> <li>-She acknowledged facility failed to ensure grounds were maintained in a clean, safe and attractive manner.</li> </ul>	V 736		