

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0601192</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/04/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MCALWAY ROAD</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>714 MCALWAY ROAD CHARLOTTE, NC 28211</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 12-4-19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600A Supervised Living for Adults Whose Primary Diagnosis is a Mental Illness.</p>	V 000		
V 369	<p>G.S. 122C-6 Smoking Prohibited</p> <p>§ 122C-6 SMOKING PROHIBITED; PENALTY</p> <p>(a) Smoking is prohibited inside facilities licensed under this Chapter. As used in this section, "smoking" means the use or possession of any lighted cigar, cigarette, pipe, or other lighted smoking product. As used in this section, "inside" means a fully enclosed area.</p> <p>(b) The person who owns, manages, operates, or otherwise controls a facility subject to this section shall:</p> <p>(1) Conspicuously post signs clearly stating that smoking is prohibited inside the facility. The signs may include the international "No Smoking" symbol, which consists of a pictorial representation of a burning cigarette enclosed in a red circle with a red bar across it.</p> <p>(2) Direct any person who is smoking inside the facility to extinguish the lighted smoking product.</p> <p>(3) Provide written notice to individuals upon admittance that smoking is prohibited inside the facility and obtain the signature of the individual or the individual's representative acknowledging receipt of the notice.</p> <p>(c) The Department may impose an administrative penalty not to exceed two hundred dollars (\$200.00) for each violation on any person who owns, manages, operates, or otherwise controls a facility licensed under this Chapter and fails to comply with subsection (b) of this section.</p>	V 369		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 369	<p>Continued From page 1</p> <p>A violation of this section constitutes a civil offense only and is not a crime. (d) This section does not apply to State psychiatric hospitals. (2007-459, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to post a "No Smoking" sign in the facility to indicate that smoking was prohibited in the facility. The findings are:</p> <p>Observation on 12-4-19 at approximately 2:00 pm revealed: -There was not a "No Smoking" sign posted in the facility.</p> <p>Interview on 12-4-19 with staff #1 revealed: -They didn't have a "No Smoking" sign posted because the had a designated smoking area in the back.</p> <p>Interview on 12-4-19 with the facility manager revealed: -She agreed wit staff #1 that they did not have a "No Smoking" sign because they had a smoking area in the back of the facility. -They had never had a "No Smoking" sign posted that she was aware of.</p>	V 369		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain hot water between 100 and 116 degrees. The findings are:</p> <p>Observation on 12-4-19 at approximately 2:00 pm revealed: -Hot water in the tub bathroom sink was 120 degrees. -Kitchen sink was 119 degrees. -Shower bathroom sink was 118 degrees. -Tub bathroom sink was 119 degrees.</p> <p>Interview on 12-4-19 with the facility manager revealed: -She called the facility maintenance man and he was coming to adjust the temperature.</p>	V 752		