

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL076-083	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/13/2019
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NAME OF PROVIDER OR SUPPLIER ALCOHOL AND DRUG SERVICES-WALKER CE	STREET ADDRESS, CITY, STATE, ZIP CODE 842 EAST PRITCHARD STREET ASHEBORO, NC 27203
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/13/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service categories: 10A NCAC 27G .3700 Day Treatment Facilities for Individuals with Substance Abuse Disorders, 10A NCAC 27G .4400 Substance Abuse Intensive Outpatient Program and 10A NCAC 27G .4500 Substance Abuse Comprehensive Outpatient Program</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p>	V 108	<p>Counselor #1 is scheduled to attend CPR and First Aid training on December 5th, 2019.</p> <p>Moving forward, supervisor's will be responsible for ensuring that new employees who are not certified in CPR/First Aid are scheduled to attend training prior to providing services without other certified staff on site.</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 108	<p>Continued From page 1</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff had training in Cardiopulmonary Resuscitation and First Aid for one of two audited staff (Counselor #1). The findings are:</p> <p>Review on 11/13/19 of the facility's personnel files revealed: -Counselor #1 had a hire date of 7/8/19. - Counselor #1 was hired as a Behavioral Health Counselor. -There was no documentation of training in Cardiopulmonary Resuscitation and First Aid for Counselor #1.</p> <p>Interview on 11/13/19 with the Quality & Compliance Director revealed: -Counselor #1 did work alone with clients. -Counselor #1 told her she had Cardiopulmonary Resuscitation and First Aid with another agency. -Counselor #1 told her the Cardiopulmonary Resuscitation and First Aid expired about two years ago. -She confirmed there was no documentation of training in Cardiopulmonary Resuscitation and First Aid for Counselor #1.</p>	V 108		

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V 736 V 736	Continued From page 2 27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 11/13/19 at approximately 11:10 AM of the facility revealed the following issues: -Bathroom #2 (Women's)-There was a crack in the wall approximately six feet long. There was a putty like substance around the crack and four pieces of duct tape over the crack on the wall. Interview on 11/13/19 with the Clinical Support Specialist revealed: -The wall in the Women's bathroom was damaged a couple of years ago. -A cleaning company was cleaning the bathroom when the damage to the wall occurred. -The cleaning company was using a machine and the machine hit the wall causing the damage. -He confirmed the facility was not maintained in a safe, clean, attractive and orderly manner. Interview on 11/13/19 with the Quality & Compliance Director revealed: -She did not realize there was wall damage in the Women's bathroom.	V 736 V 736	The damage to the wall in Bathroom #2 has been repaired. Moving forward, the Facilities Manager will identify any areas of the facility that are not maintained in a safe, clean, attractive and orderly manner during his semi-annual inspections and arrange for repairs in a timely manner. In addition, staff are responsible for notifying the Facilities Manager of any areas they may identify that are not maintained in a safe, clean, attractive and orderly manner.	

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V 736	Continued From page 3 -A Managed Care Organization owns the building and should be responsible for maintenance of the building. -She confirmed the facility was not maintained in a safe, clean, attractive and orderly manner.	V 736		