

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

NAME OF PROVIDER OR SUPPLIER
KYSEEM'S UNITY GROUP HOME LLC #4

STREET ADDRESS, CITY, STATE, ZIP CODE
**408 TARBORO STREET E
WILSON, NC 27893**

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

V 000 INITIAL COMMENTS

An annual, complaint and follow up survey was completed on November 20, 2019. The complaint was unsubstantiated (intake #NC00156646) Deficiencies were cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600 C Supervised Living for Adults with Developmental Disabilities.

V 000

V 114 27G .0207 Emergency Plans and Supplies

10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES

(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.

(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.

(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.

(d) Each facility shall have basic first aid supplies accessible for use.

V 114

KUGH will ensure that fire and disaster drills are held at least quarterly and shall be repeated for each shift. KUGH will ensure that drills are conducted under conditions that simulate fire and other emergencies such as natural disasters, bomb threats, medical emergencies, violent situations, evacuations, and utility failures.

1/19/2020

KUGH has developed with their quality assurance consultant a schedule so that the qualified professional will know when to conduct each drill and on what shift to ensure that all shifts are covered at least quarterly.

Going forward, the quality assurance consultant will summarize and analyze these drills to address any issues or concerns from staff or areas needing additional training or areas for improvement such as time of evacuation or proper procedures to utilize.

RECEIVED

DEC 06 2019

DHSR-MH Licensure Sect

This Rule is not met as evidenced by:
Based on record review and interview, the facility failed to ensure disaster drills were held quarterly and repeated on each shift. The findings are:

Review on 11/20/19 of facility records from January 2019 thru August 2019 revealed the following documented disaster drills:
- January 2019 at 5pm.

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

CEO

(X6) DATE 12-3-19

Division of Health Service Regulation

| | | | |
|--|---|--|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|--|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER KYSEEM'S UNITY GROUP HOME LLC #4 | STREET ADDRESS, CITY, STATE, ZIP CODE 408 TARBORO STREET E WILSON, NC 27893 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 114 | Continued From page 1 - June 2019 at 8pm. - No 2nd shift disaster drill for the first quarter of 2019. - No 1st shift disaster drill for the second quarter of 2019. Interview on 11/20/19 the Licensee stated: - The facility utilized 12 hour shifts (7am to 7pm and 7pm to 7am) seven days a week. - He understood disaster drills had to be completed quarterly and repeated on each shift. | V 114 | | |
| V 133 | G.S. 122C-80 Criminal History Record Check G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT. (a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter. (b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not | V 133 | | |

Division of Health Service Regulation

| | | | |
|--|---|--|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|--|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER KYSEEM'S UNITY GROUP HOME LLC #4 | STREET ADDRESS, CITY, STATE, ZIP CODE 408 TARBORO STREET E WILSON, NC 27893 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

| | | | | |
|-------|---|-------|--|--|
| V 133 | <p>Continued From page 2</p> <p>employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the</p> | V 133 | | |
|-------|---|-------|--|--|

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

NAME OF PROVIDER OR SUPPLIER
KYSEEM'S UNITY GROUP HOME LLC #4

STREET ADDRESS, CITY, STATE, ZIP CODE
**408 TARBORO STREET E
WILSON, NC 27893**

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 133 | <p>Continued From page 3</p> <p>provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency.</p> <p>(c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant:</p> <ol style="list-style-type: none"> (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from</p> | V 133 | | |

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

NAME OF PROVIDER OR SUPPLIER
KYSEEM'S UNITY GROUP HOME LLC #4

STREET ADDRESS, CITY, STATE, ZIP CODE
**408 TARBORO STREET E
WILSON, NC 27893**

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 133 | <p>Continued From page 4</p> <p>civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public</p> | V 133 | | |

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER KYSEEM'S UNITY GROUP HOME LLC #4 | STREET ADDRESS, CITY, STATE, ZIP CODE 408 TARBORO STREET E WILSON, NC 27893 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

| | | | | |
|-------|--|-------|--|--|
| V 133 | <p>Continued From page 5</p> <p>Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> | V 133 | | |
|-------|--|-------|--|--|

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER KYSEEM'S UNITY GROUP HOME LLC #4 | STREET ADDRESS, CITY, STATE, ZIP CODE 408 TARBORO STREET E WILSON, NC 27893 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|--|--------------------|
| V 133 | <p>Continued From page 6</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to request a national criminal history check, including a check of the applicant's fingerprints, within 5 days of making a conditional offer of employment for 1 of 3 audited staff (Qualified Professional (QP)) who had lived out of state within 5 years of hire. The findings are:</p> <p>Review on 11/20/19 of the QP's personnel record revealed: - Hire date of 08/10/18. - He lived out of state in 2017. - A background check completed 08/06/18. - No documentation of a national criminal history record check with fingerprints.</p> <p>Interview on 11/20/19 the QP stated: - He was the QP for the facility. - He usually worked 12 hour shifts at the facility on Tuesday and Thursday.</p> <p>Interview on 11/20/19 the Licensee stated: - He understood staff who had lived in North Carolina for less than 5 years needed to have a national criminal record check with fingerprints. - He would follow up with the QP to have fingerprints taken.</p> | V 133 | <p>KUGH will ensure that any applicant who lives out of state within 5 years of hire has a national criminal history check, to include a check of the applicant's fingerprints, within 5 days of making a conditional offer of employment.</p> <p>For the audited record (of Qualified Professional), a national criminal back ground check has been completed and the professional has obtained finger prints as well.</p> <p>Going forward, each applicant's folder will be reviewed by the quality assurance consultant to ensure that any applicant who has not resided in the state of North Carolina for at least 5 years has a national criminal history check and finger prints. Any applicant who does not have this completed, will not be issued an offer letter of employment until completed.</p> | 1/19/2020 |
| V 736 | <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> | V 736 | | |

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER KYSEEM'S UNITY GROUP HOME LLC #4 | STREET ADDRESS, CITY, STATE, ZIP CODE 408 TARBORO STREET E WILSON, NC 27893 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

| | | | | |
|-------|---|-------|--|------------|
| V 736 | <p>Continued From page 7</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 11/20/19 at approximately 10:30am revealed:</p> <ul style="list-style-type: none"> - Client #2's bedroom had sheetrock and paint peeling from the walls. The walls had scuff marks throughout the room. - The hallway bathroom had 2 of 3 lights above the sink which did not work. The sink counter had 2 large cracks in the surface. The hot water faucet did not work. The towel bar and toilet paper holder had missing brackets. - The empty room had paint popping off the walls and 3 dresser drawer handles were missing. - Client #1's bedroom had an approximately basketball sized white patch area on the wall. The bedroom door facing was cracked. - The back hallway revealed an approximately tennis ball sized crack area in the sheetrock. - Dark smudges and paint popped off the walls throughout the facility. <p>Interview on 11/20/19 the Licensee stated:</p> <ul style="list-style-type: none"> - He had addressed the repair needs with the landlord. - He would follow up on identified items. <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p> | V 736 | <p>KUGH is currently making updates and repairs to ensure that home is maintained in a safe, clean, attractive and orderly manner.</p> <p>We will be making repairs to Client's #2's sheetrock and paint peeling from the walls. We have also repaired the lights in the hallway bathrooms above the sink. Additional repairs will be repaired in the sink counter and hot water. We will also have the towel bar and toilet holder brackets replaced.</p> <p>In the unoccupied room, the paint will be repaired, and the dresser handles will be replaced.</p> <p>In Client #1 bedroom, the white patch area on the wall will be repaired and the bedroom door with cracks will be repaired as well.</p> <p>We will also work with the landlord to repair the cracks in the sheetrock in the back hallway and the dark smudges and paint that is off the walls throughout the facility.</p> | 12/20/2019 |
| V 752 | <p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND</p> | V 752 | | |

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL098-198 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 11/20/2019 |
|--|---|---|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER KYSEEM'S UNITY GROUP HOME LLC #4 | STREET ADDRESS, CITY, STATE, ZIP CODE 408 TARBORO STREET E WILSON, NC 27893 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|--|--------------------|
| V 752 | <p>Continued From page 8</p> <p>EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility water temperature was not maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water. The findings are:</p> <p>Observation on 11/20/19 at approximately 10:30am revealed the hot water temperature in the clients' bathroom was 124 degrees Fahrenheit.</p> <p>Interview on 11/20/19 the Licensee stated: - He understood the hot water temperature was required to be 100 degrees to 116 degrees Fahrenheit. - He would follow up to ensure the hot water temperature was in the required range.</p> | V 752 | <p>KUGH will work with the landlord to ensure the water temperature is maintained between 100-116 degrees Fahrenheit in areas where clients were exposed to hot water.</p> <p>Going forward, each day, the staff will conduct checks of the water temperature and log this information on sheet. If the water temperature exceeds the requirement or does not meet the minimum requirement, the qualified staff will alert the executive director or the landlord to ensure the water is repaired or hot water heater temperature is reduced to ensure compliance.</p> | 1/19/2020 |