## Plan of Correction McLeod Addictive Disease Center, Inc. – Monroe MAT DHSR Survey completed October 16, 2019

## V536 27E.0107 Client Rights- Training on Alternatives to restrictive interventions 10A NCAC 27E.0107 Client Rights

The identified staff out of compliance completed the Nonviolent Crisis Intervention (NCI) 6 hour training as outlined in the regulation. McLeod Center will ensure that all staff members complete the NCI training which is provided onsite prior to patient interaction. Additionally, the NCI training is offered on a quarterly training to maintain annual compliance.

## V 752 27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT

The water temperature was adjusted within guidelines on the day of this exit. The water temperature will be checked monthly and as indicated to maintain water temperatures are within appropriate range of 100-116 degrees F.