

NPT

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411182	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/21/2019
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NAME OF PROVIDER OR SUPPLIER A S A P	STREET ADDRESS, CITY, STATE, ZIP CODE 5016 WEST FRIENDLY AVENUE GREENSBORO, NC 27410
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An Annual Survey was completed on November 21, 2019. A deficiency was cited. This facility is licensed for the following service category: - 10A NCAC 27G .5600D: Supervised Living group home for minors with Substance Abuse Disorders	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the	V 118		

DHSR-Mental Health
DEC 02 2019
Lic. & Cert. Section

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Sherrita Mitchell

Executive Director of SA Services

11/27/19

Division of Health Service Regulation

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V 118	<p>Continued From page 1</p> <p>drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility staff failed to ensure prescription or non-prescription drugs were administered to a client on the written order of a person authorized by law to prescribe medications, for one of three (client #1) clients audited. The findings are:</p> <p>Review on 11-21-19 of client #1's facility record revealed:</p> <ul style="list-style-type: none"> - admitted 9-1-19 - 17 years old - diagnosed with: <ul style="list-style-type: none"> - Oppositional-Defiant Disorder - Post Traumatic Stress Disorder - Attention-Deficit/Hyperactivity Disorder - Cannabis Use Disorder - no physician's order for melatonin <p>Interview on 11-20-19 with client #1 revealed:</p> <ul style="list-style-type: none"> - he took melatonin each night, to help him sleep <p>Interview with the Program Manager on 11-20-19 and 11-21-19 revealed:</p> <ul style="list-style-type: none"> - client #1 took melatonin each night - the medication was "over-the-counter" - he thought there was a standing order for the medication in client #1's facility record 	V 118	<p>11/22/2019- Excutive Director and Program Manager ensured the client 's signed Over The Counter medication form (standing med oder) and MAR sheets with the correctdocumentation for medication administered was in his file.</p> <p>Program Manger and MTH Lead will monitor client files daily to ensure proper documentation of medication administered.</p> <p>Executive Director and Program Manger will meet Monthly to audit client files and MAR sheets to ensure all files have the correct documentation and medication is administered correctly.</p>	
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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - there had been a lot of paperwork that had become unorganized during the transition to the new licensee - "I know I've seen it, I'll call the 2nd shift supervisor to try and locate it" <p>Interview on 11-21-19 with the Executive Director of Substance Abuse Services revealed:</p> <ul style="list-style-type: none"> - she would make sure the order was in client #1's record by tomorrow - to further ensure each client's safety, she would research and print side effects and other relevant information for over-the-counter drugs, and include it in each client's MAR, the same as prescribed medication information that accompanies drugs from the pharmacy 	V 118	<p>11-22-2019- Executive Director and Program Manager researched and printed Side Effects and other relevent information for over the counter drugs (i.e melatonin) and included it with each clien't MAR, the same as the prescribed medication information that accompanies drugs from the pharmacy.</p> <p>Program Manager and MTH Lead will monitor client MAR sheets daily.</p> <p>Executive Director will meet with the Program Manager monthly to audit client files to ensure all client files have the correct documentation and medications are administered correctly.</p>	
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