

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-892</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>11/22/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SERENITY THERAPEUTIC SERVICES #3</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2299 DOCKWOOD COURT</b> <b>FAYETTEVILLE, NC 28306</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on November 22, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to hold fire and disaster drills at least quarterly and repeated on each shift. The findings are:</p> <p>Telephone interview on 11/15/19 the Qualified Professional (QP) stated the facility shifts were as follows: -Monday - Friday: 1st shift, 8 am - 4 pm; 2nd shift, 4 pm - 12 midnight; 3rd shift, 12 midnight - 8</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>am.</p> <p>-Week end shifts: 8 am - 8 pm, and 8 pm - 8 am.</p> <p>Review on 11/15/19 of the fire drills between 7/1/18 - 9/30/19 revealed:</p> <p>-Quarter 1/1/19 - 3/31/19: No fire drills documented for the week end 8 pm - 8 am shift.</p> <p>-Quarter 7/1/19 - 9/30/19: No fire drills documented for the week day 3rd shift or week end 8 pm - 8 am shift.</p> <p>Review on 11/15/19 of disaster drills between 7/1/19 - 9/30/19 revealed:</p> <p>-Quarter 10/1/18 - 12/31/18: No disaster drills documented for the week day 1st shift or week end 8 am - 8 pm shift.</p> <p>-Quarter 1/1/19 - 3/31/19: No disaster drills documented for the week day 2nd shift and week end 8 pm - 8 am.</p> <p>-Quarter 4/1/19 - 6/30/19: No disaster drills documented for the week day 3rd shift or the week end 8 am - 8 pm shift.</p> <p>-No disaster drills documented for the quarter 7/1/19 - 9/30/19.</p> <p>Review of the monthly fire and disaster drill schedule revealed:</p> <p>-3 fire drills were scheduled each month with rotating times according to the week day 1st, 2nd, and 3rd shift times. Four (4) fire drills were scheduled on a week end between 7/1/19 - 9/30/19.</p> <p>-1 disaster drill was scheduled for each month with rotating times according to the week day 1st, 2nd, and 3rd shift times. Three (3) disaster drills were scheduled on a week end between 7/1/19 - 9/30/19, with one of these being a non-disaster event (ozone alert).</p> <p>-Drills listed as disaster drills included non-disaster drills to include power outage,</p>	V 114		

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V 114	<p>Continued From page 2</p> <p>medical emergency, and ozone alert.</p> <p>Interview on 11/15/19 client #2 stated: -They only did fire drills. -They may have done something like a tornado drill and he had forgotten. -They would go outside for the fire drills.</p> <p>Interview on 11/15/19 client #1 stated they did fire drills. Client #1 did not identify any disaster drills were done.</p> <p>Interview on 11/15/19 Staff #2 stated: -The facility was provided a schedule for fire drills and disaster drills. -Staff held fire and disaster drills according to the schedule. -She had worked at the facility for 4 months and had not done a disaster drill.</p>	V 114		