

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-380	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/15/2019
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #8	STREET ADDRESS, CITY, STATE, ZIP CODE 937 GLENCOE STREET WINSTON SALEM, NC 27107
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 11/15/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p>	V 000		
V 289	<p>27G .5601 Supervised Living - Scope</p> <p>10A NCAC 27G .5601 SCOPE</p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;</p> <p>(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p>	V 289		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 289	<p>Continued From page 1</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to maintain the facility in a homelike environment. The findings are:</p> <p>Observations on 11/15/19 at approximately 8:00</p>	V 289		

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V 289	<p>Continued From page 2</p> <p>am of the facility living room revealed:</p> <ul style="list-style-type: none"> - There was no couch or living room furniture for residents to sit on. - There was a card table with four folding chairs. - Currently there are four clients in the group home. The the group home is licensed for five. <p>Observations of the kitchen revealed there was no kitchen table for clients to eat meals.</p> <p>Interview on 11/15/19 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - The kitchen is to small for the clients to have a table. - The clients have to sit at the card table to watch television. <p>Interview on 11/15/19 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - There was a bed bug problem several months back and all the living room furniture was thrown out. - The card table serves as a place for the clients to sit to watch television and to relax or they can go to their rooms. 	V 289		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>failed to maintain the facility in a clean, safe and attractive manner: The findings are:</p> <p>Observations of Client #2's bedroom revealed:</p> <ul style="list-style-type: none"> - Numerous clothing items were piled up on the closet floor - The closet did not have adequate hangers to hang Client #6's items - Client #6's television sat on a cardboard box - Numerous personal items were in or on boxes and overflowing - Holes were observed in the wall next to the window - <p>Observations of Client #1 and 2's bedroom revealed:</p> <ul style="list-style-type: none"> - Bed frames were broke - - No closet space to hang or stow personal items and personal items were piled up in baskets <p>Observations of Client #1 and 2's bathroom revealed black mold and mildew covering the bathtub unit</p> <ul style="list-style-type: none"> - Numerous clothing items were piled up in the bathroom closet space and soiled adults attends were observed within the pile of clothing <p>Interview on 11/15/19 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - It is difficult to get the clients to stow their personal belongs. - The clients don't care to keep things orderly and will do it only for a few days. <p>Interview on 11/15/19 with Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - We do work with the clients in stowing their belongings but is it difficult to get them to maintain. 	V 736		

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V 742	<p>27G .0304(a) Privacy</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities.</p> <p>This Rule is not met as evidenced by: Based on observations the facility failed to provide privacy within the facility for clients: The findings are:</p> <p>-Observation on 11/15/19 of Client #1 and #2 revealed the blind at their bedroom windows were broke and not in working order to provide privacy. Observations of Client #6's bedroom blinds revealed the blinds were broke and did not provide privacy.</p> <p>Interview with Staff #1 revealed: - Measurements of new blinds need to be done so the correct blind size can be purchased.</p>	V 742		
V 760	<p>27G .0304(d) Indoor Space Requirements</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements:</p>	V 760		

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V 760	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to provide at least minimum storage for client personal belongings. The findings are:</p> <p>Observation on 11/15/19 at approximately 8:00 am of client #1 and #2's bedroom revealed:</p> <ul style="list-style-type: none"> - no dressers - no bedside tables - inadequate supply of hangers to hang personal items in the closets - two free standing closet were not in working order <p>Observation on 11/15/19 of Client #4's bedroom revealed:</p> <ul style="list-style-type: none"> - no dressers - no bedside tables - inadequate supple of hangers to hang personal items. Clothing items in the closet were on the floor in a pile. <p>Interview on 11/15/19 with Client #4 revealed:</p> <ul style="list-style-type: none"> - Client #4 did not know which clothes were dirty and which were clean. <p>Interview on 11/15/19 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - The clients will keep their things neat only for a short time. 	V 760		