

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____

TITLE

(X6) DATE

11-19-19

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL071-034	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/07/2019
NAME OF PROVIDER OR SUPPLIER LOTUS		STREET ADDRESS, CITY, STATE, ZIP CODE 224 ISLAND CREEK ROAD ROCKY POINT, NC 28457		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Crack in wall near outlets, at door way. - Living Room -Multiple areas of unfinished/unpainted wall patches. <p>Interview on 11/07/19 the Director stated:</p> <ul style="list-style-type: none"> -The damage to walls in kitchen and client #1's room were a result of client #1's behaviors. -The facility were in the process of obtaining county water and would not continue to have issues with rust build up in the water from the use of well water. -The facility was still undergoing renovations. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736	<p>Please see attached POC</p>	

November 19, 2019

Plan of Correction:
DHSR – Annual and Follow Up Survey 11/7/19
MHL # 071-034 (Lotus)

1. 27G .0303 (C) Facility and Grounds Maintenance

- **Kitchen – Upper cabinet door and pull out drawer were damaged as a result of a behavior from one of the residents. We will visit a local area mobile home supply store to purchase replacement items. Moving forward Group Home Manager will work closely with Programs Director to report all damaged items so they can be repaired or replaced in a timely fashion. Programs Director will provide final oversight monthly to confirm needed items have been scheduled for repair or a plan made to have the item replaced.**
- **Client #1's Room – Gray colored water ring and rust colored stains on all water fixtures are due to the primary water source for the residence, which is a well. The water from the well supplying this residence has been increasingly displaying rust. Prior to this visit we have been working with our local Department of Social Services and County Utility Company to work out payment arrangements to tie into the county water and discontinue use of the well. This process will be a very costly expense and we are making progress as quickly as possible to remedy the issue. After establishing a connection to the county water, we will have to replace all pipes supplying water to this home which will be another costly expense. We are at the mercy of the county to finalize the arrangements for this connection but have completed everything on our end to begin the process.**
- **Hall Bathroom – Please see the above explanation regarding the rust stains on water fixtures. The light fixture above the sink will be uninstalled and capped off to cover any exposed wires. Base board will be installed by the sink. All repairs pertaining to the light fixture, cracks in wall, and base board will be completed in the specified 30-day time frame. Moving forward Group Home Manager will work closely with Programs Director to report all damaged items so they can be repaired or replaced in a timely fashion. Programs Director will provide final oversight monthly to confirm needed items have been scheduled for repair or a plan made to have the item replaced.**
- **Living Room – All unfinished/unpainted wall patches will be completed in the specified 30-day time frame. Moving forward Group Home Manager will work closely with Programs Director to report all damaged items so they can be repaired or replaced in a timely fashion. Programs Director will provide final oversight monthly to confirm needed items have been scheduled for repair or a plan made to have the item replaced.**



