

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-378	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/15/2019
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #7	STREET ADDRESS, CITY, STATE, ZIP CODE 2650 OAK GROVE CIRCLE WINSTON SALEM, NC 27106
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/15/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain the facility in a clean, safe and attractive manner: The findings are:</p> <p>Observations on 11/13/19 at approximately 12:00 pm of the facility kitchen revealed: - Kitchen pantry/closet door would not close entirely - approximately three floor tiles in front of the kitchen exit door to porch area were cracked and broken - cupboards above refrigerator appeared sawed off - kitchen cabinet drawer missing.</p> <p>Observation of Client#3's bedroom revealed no screens in her window. Observations of rug area at the bottom of the</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	Continued From page 1 basement stairs revealed large black stains. Observations of client#'s 1 and #2 bedroom walls revealed numerous holes through out. Client #1 and #2 bathroom revealed holes behind bathroom door Observation of hallway bathroom revealed broken towel holder and toilet paper holder with their attachments still in the dry wall. Interview with the Qualified Professional revealed: - Work orders have been placed with the maintenance people.	V 736		
V 742	27G .0304(a) Privacy 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (a) Privacy: Facilities shall be designed and constructed in a manner that will provide clients privacy while bathing, dressing or using toilet facilities. This Rule is not met as evidenced by: Based on observations and interviews the facility failed to provide for privacy within the facility. The findings are: Observations on 11/13/19 at approximately 12:00 pm revealed: - Client #3 had no blinds in her bedroom windows for privacy. - Client #6's bathroom had not window blinds for privacy. Interview on 11/13/19 with Client #3 revealed: - She did not recall ever having blinds at her	V 742		

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V 742	Continued From page 2 window. Interview with Staff #1 revealed: - Window measurements need to be taken by maintenance.	V 742		
V 760	27G .0304(d) Indoor Space Requirements 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: This Rule is not met as evidenced by: Based on observations and interviews the facility failed to provide personal storage for clients. The findings are: Observations on 11/13/19 at approximately 12:00 pm revealed: - Client #3's bedroom revealed numerous boxes and totes with clothing and personal items overflowing and closet area revealed no hangers. Clothing items were observed to be on floor or in totes and boxes which also were overflowing - Client #3's bedroom revealed no dressers in which to store her personal clothing. The closet did not appear to have sufficient number of hangers.	V 760		

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V 760	<p>Continued From page 3</p> <ul style="list-style-type: none"> - No bedside table was available for personal storage or for lighting <p>Interview on 11/13/19 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - Maintenance has to measure the windows for blinds throughout the house. - The clients will not always keep things hung up in their closets. 	V 760		