

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL009-040	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/14/2019
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NAME OF PROVIDER OR SUPPLIER BLADEN COUNTY #1 MILLBRANCH	STREET ADDRESS, CITY, STATE, ZIP CODE 715 EAST BLADEN STREET BLADENBORO, NC 28320
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 11/14/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G.5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, and interviews, the facility failed to administer medications as ordered by the physician and maintain accurate MARs for 3 of 3 clients audited (clients #1, #3 and #5). The findings are:</p> <p>Finding #1: Review on 11/12/19, 11/13/19, and 11/14/19 of client #3's record revealed: -44 year old female admitted 6/12/19. -Diagnoses included hypothyroidism; morbid obesity; hypercholesterolemia; schizoaffective disorder; bipolar mood disorder; borderline personality disorder; intellectual disability; hypertension; gastroesophageal reflux disease (GERD); seizure disorder. -Order dated 8/21/19 for Simvastatin 5 mg (milligrams) at bedtime daily. (Lowers cholesterol) -Order dated 8/21/19 for Hydrodiuril 25 mg daily. (Diuretic, lowers blood pressure) -Order dated 9/4/19 for Hydrocortisone cream 1/5%, apply to rash on chin/cheeks twice daily for 5 days. -Order dated 8/19/19 for Claritin 10 mg at bedtime. (Allergy relief)</p> <p>Review on 11/13/19 and 11/14/19 of client #5's MARs for September and October 2019 revealed: -Simvastatin 5 mg and Hydrodiuril 25 mg had not been transcribed or printed on the October 2019 MARs. There was no documentation either Simvastatin 5 mg or Hydrodiuril 25 mg had been administered in October 2019. -Hydrocortisone cream 1.5% was documented as</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>administered starting on 9/13/19, 9 days after the order had been written.</p> <p>-There were duplicate transcribed entries for Claritin 10 mg, one electronically and one hand written, on the September 2019 MARs. Staff documented Claritin was given twice daily at 8 pm from 9/1/19 - 9/10/19. Staff #2 and staff #3 initialed having given the Claritin at 8 pm on 9/4/19. Staff #2 and #4 initialed having given the Claritin at 8 pm on 9/6/19, 9/9/19, and 9/10/19. On the other days between 9/1/19 and 9/10/19 the same staff initialed having given the Claritin at 8 pm by both the printed and hand written entries.</p> <p>Finding #2: Review on 11/12/19, 11/13/19, and 11/14/19 of client #1's record revealed: -33 year old female admitted 7/1/11. -Diagnoses included agitation; attention deficit hyperactive disorder (ADHD); pain; cerebral palsy; epilepsy; GERD; headache; paranoid schizophrenia; intellectual developmental disability, mild; and, seizure disorder. -Orders dated 7/15/19 and 8/21/19 for Azelastine 0.05% nasal spray, 2 sprays in each nostril every evening. (Allergy relief) -Order dated 8/21/19 for Miralax 17 gm (grams) in 8 ounces of water or beverage every morning. -Order dated 7/15/19 for Debrox Otic Solution (Ear Drops), 6.5% drops into the right ear twice daily for 3 days, followed by irrigation on day 4. Order was renewed by physician signature on 8/21/19 on the electronic order list provided by the pharmacy.</p> <p>Observations on 11/12/19 between 1:30 pm and 2:30 pm of client #1's medications on hand revealed: -2 bottles of Azelastine 0.05% nasal spray. One</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>bottle dispense date 8/28/19 had not been opened. -The opened bottle had been dispensed 7/15/19. The label read the bottle contained 200 metered doses per bottle. There remained liquid in the bottle.</p> <p>Review on 11/12/19 and 11/13/19 of client #1's August, September, October, and November 2019 MARs revealed: -Azelastine 0.05% nasal spray had been documented daily at 8 pm. -Miralax had been documented daily at 8 am. -"Ear drops 6.5%" order had been printed on each month's MAR, with "complete" written across the documentation grid. No ear drops had been documented as administered from 8/1/19 through 11/12/19.</p> <p>Interview on 11/12/19 Staff #3 stated: -She alternated with Staff #2 and they worked "7 days on" and "7 days off." The 2 staff changed shifts on Wednesdays at 1:30 pm. Since she started her shift 11/6/19 client #1 had refused her Miralax. -Even though she had not administered the Miralax, she had initialed client #1's MAR as having administered the medication. -They were still using client #1's original bottle of Azelastine 0.05% nasal spray. When it was time to administer the medication she would hand the bottle to client #1 and let her spray the medication into each nostril. (At 4 sprays per day, the bottle should only have lasted for 50 days.</p> <p>Finding #3: Review on 11/12/19, 11/13/19, and 11/14/19 of client #5's record revealed: -32 year old female admitted 6/8/15. -Diagnoses included vitamin D deficiency; major</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>depressive disorder; autism disorder; GERD; celiac disease; seizure disorder; impaired glucose tolerance/prediabetes. -Order dated 8/21/19 for Clotrimazole Cream 1% to be applied to affected areas twice daily. Original order 4/1/19.</p> <p>Review on 11/12/19, 11/13/19, and 11/14/19 of client #5's MARs for August through November 2019 revealed the order for Clotrimazole Cream 1% twice daily was printed each month with "complete" written across the documentation grid. No cream had been documented as administered from 8/1/19 through 11/12/19.</p> <p>Interview on 11/14/19 the Licensed Practical Nurse (LPN) stated: -She reconciled client MARs each month and made corrections if needed. -She was not sure why staff had written a duplicate entry for Claritin 10 mg on client #3's September 2019 MAR. -She had no idea why the Simvastatin 5 mg and Hydrodiuril 25 mg had not been transcribed or printed on the client #3's October 2019 MARs. -The delay in starting client #3's Hydrocortisone cream 1/5% may have been due to a delay in the pharmacy filling the prescription. She was not certain. -The pharmacy would send an electronic printed physician order form listing all medications for each client that was used for the physicians to renew orders. She had not noticed the orders for client #1's Ear drops and client #5's Clotrimazole Cream continuing to be printed on the order form; therefore, renewed when the physician signed the orders on 8/21/19. When she reconciled the monthly MARs she was writing "complete" by these orders because they were to have been discontinued.</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>-The client #5's gynecologist had originally ordered the Clotrimazole Cream for a rash below the clients breast. The order form was signed to renew medications by the clients' primary care practitioner.</p> <p>-She would follow up with the pharmacist about orders continuing to print on the order forms that had been completed.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		